Welcome to Trinity

Start Your Journey as a Trinity Student

www.tcd.ie/study
Vice President for Global Engagement

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We are delighted to welcome you to Trinity College Dublin, Ireland’s oldest University, ranked 77th in the world (QS World University Rankings 2022) and 12th most international university in the world (Times Higher Education Ranking 2022). We pride ourselves on being a global research-led university with a diverse and vibrant university community.

This Welcome Guide includes useful information on how we will support you as a new student as well as guidance on visa, immigration, finance and accommodation. We hope you find this Welcome guide useful and look forward to welcoming you on campus.

Global Room

The Global Room is a welcoming student support hub and event space on campus for all Trinity students, managed by the International Student Liaison Officer.

The Global Room service is supported by a team of Global Ambassadors, students trained to help students with a wide range of queries ranging from immigration and accommodation practicalities to the basics of settling into life in Dublin and at Trinity. During the academic term, the Global Room is normally open from 9:30 to 17:30 Monday-Friday.

The Global Rooms runs the New2Dublin programme on Monday evenings for several weeks at the start of term to help incoming students adjust to life in Dublin city and answer questions large and small, from making friends to where to find the cheapest groceries.

Over 300 international-themed events are held in the Global Room each term, from national holiday celebrations, seminars, movie screenings and information initiatives. These events are run by both the Global Room team and Trinity’s wide range of clubs and societies.

The Global Room is located beside the Academic Registry in the Watts Building. If you have any questions, please contact tcdglobalroom@tcd.ie.

Academic Registry

The Academic Registry is Trinity’s central hub for student administrative services. It can be found in the Watts Building, at the East End of the campus: www.tcd.ie/maps/map.php

Academic Registry provides a variety of important resources for students and can assist with queries on a range of services including: admissions, fees & payments, annual student registration, Study Abroad (visiting students & Erasmus) examinations, assessment, and graduation. Academic Registry will provide your student card, help visiting students enrol for classes (modules) and provide several of the documents you will need to register with the immigration bureau, apply for a Personal Public Services (PPS) number and open a bank account.

Once you have completed registration a confirmation of this will be sent to your myStudent page. From here you can print your official Trinity Proof of Registration letter. You can request documents or get help with a query by contacting the Academic Registry Service Desk through the myStudent portal or by emailing academic.registry@tcd.ie.

Opening Hours:
9:00 to 17:30 Monday to Thursday
9:00 to 17:00 Friday

You can also follow the Academic Registry for more important news and updates, and answers to some common questions: www.tcd.ie/academicregistry
www.twitter.com/IRAcademicReg
www.facebook.com/trinityacademicregistry
www.instagram.com/trinityacademicregistry
www.youtube.com/tcdacadregistry
www.bilibili.com/video/BV1wq4y187U1
www.facebook.com/groups/578928979867285/about
www.facebook.com/groups/299368552050505/about
www.facebook.com/groups/578928979867285/about
www.tcd.ie/academic/undergraduate
www.tcd.ie/academic/graduate
www.tcd.ie/termdates
www.tcd.ie/student/supports-services/covid-19-support.php
www.tcd.ie/calendar/academic-year-structure
www.instagram.com/tcdglobalroom
www.twitter.com/tcdglobalroom
www.facebook.com/trinityglobalroom
www.facebook.com/IRAcademicReg
www.twitter.com/IRAcademicReg
www.facebook.com/trinityacademicregistry
www.instagram.com/trinityacademicregistry
www.youtube.com/tcdacadregistry
www.bilibili.com/video/BV1wq4y187U1
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www.facebook.com/tcdglobalroom
Visa and Immigration

Welcome to Trinity: Start Your Journey as a Trinity Student

Trinity College Dublin – The University of Dublin

Visa Requirements

To see if you require a visa for Ireland visit:
www.irishimmigration.ie/coming-to-study-in-ireland

Non-EU students who do not require a visa will still be required to register with Immigration Service Delivery (ISD) after arrival. Please see Immigration information on the next page.

Visa Guidelines

To be accompanied by a legal guardian resident in the ROI. *Students under the age of 18 registering with ISD will have to register with ISD once they complete their registration at Trinity.

Mandatory Supporting Documents

- Proof of registration with Trinity, which can be generated from the my.tcd.ie portal or requested from Academic Registry
- Bank statement showing finances to support your stay
- Proof of health insurance

ISD Registration

Details on how to register with ISD will be provided in September. Students should aim to schedule an appointment to register with ISD once they complete their registration at Trinity.

*Students under the age of 18 registering with ISD will have to be accompanied by a legal guardian resident in the ROI. The guardian would have to show proof of residence (an Irish passport or RPP card) and a letter from the student’s parent(s) (if they are not acting as guardian) stating that this is the person they have appointed as guardian.

**Please contact the Global Room at tcdglobalroom@tcd.ie for further information on private guardianship services or any additional queries about ISD.

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Checking Your Visa Status

- You should generally allow 8 weeks for processing time.
- You can check online for visa decisions using your visa application number at:
  www.irishimmigration.ie/visa-decisions
- When your visa is approved, the Embassy to which you sent your documents will affix a visa to your passport.

Immigration Service Delivery (ISD)

Immigration Service Delivery (ISD) is located on Burgh Quay, Dublin 2, approximately a 5-minute walk from the campus. You must have an appointment to visit the ISD Office.

To book an appointment visit: burghquayregistrationoffice.iris.gov.ie. Students should only book appointments through ISD and should never use unauthorised third party services.

In order to register with ISD, students must collect the following documents to support their application. Please allow 5 working days for Irish bank statements and for documents needed from Academic Registry.

Mandatory Documentation

- It is a mandatory requirement for non-EU students to have private health insurance and you will be required to show evidence. Non-EU students who will be resident in Ireland for a minimum of one academic year may apply to HSE at https://www.hse.ie to be assessed for entitlements to public hospital for treatment. Non-EU students staying less than a year do not have any entitlement to free or subsidized health services.
- Proof of sufficient funds to support yourself while in Ireland (bank account statements for six months previously and/or grant/sponsorship letter).
- Your Trinity “Visa Letter”, which you can download by going to “My Applications” in the my.tcd.ie portal, and clicking “Generate Visa Letter”. This includes information on your course, as well as the amount of fees you have paid. Often, the fee payment amount required to obtain a visa is higher than the acceptance deposit required by the University to hold your place. You are advised to pay the deposit amount required to obtain your visa, which is usually 50% of one year’s tuition. Your fee balance will be updated in the Visa Letter when additional payments are made. If you have questions, please contact the Academic Registry. International students are advised to use the TransferMate option to pay fees. The TransferMate receipt is accepted by the Department of Justice for visa purposes. For fee information, please see: www.tcd.ie/academic-registy/fees-and-payments.
- Show evidence of language proficiency. For ISD language requirement please refer to: www.irishimmigration.ie/coming-to-study-in-ireland/english-language-requirements-for-study-vISA
- Any other documents as requested by ISD or the Irish Embassy through which you are applying. The full list of required documentation is available on the visa and immigration website: www.irishimmigration.ie/coming-to-study-in-ireland/what-do-i-need-study-visa-options/how-to-apply-for-long-term-study-visa

Applying for a Visa

Students who hold an EU passport do not require a visa to study and work in Ireland. Some, but not all, non-EU/EEA students require an entry visa for Ireland. For example, students coming from the United States or Canada do not require a visa to enter Ireland.

Process to obtain a Visa

1. Complete the online Visa Application Form at www.irishimmigration.ie/apply-for-long-term-study-visa
2. Pay the €300 fee (credit/debit card or bank draft only; no cash).
3. You must have an appointment to visit the ISD Office.
4. Go to the ISD Office on Burgh Quay (ISD)
5. At the immigration desk, you should be prepared to present the following documents:
   - Valid passport
   - Your Trinity offer letter
   - Confirmation of fees paid (at least deposit) or scholarship grant received
   - Bank statement showing finances to support your stay
   - Proof of health insurance

You should keep these documents with you on your carry-on luggage as immigration border control is before baggage claim. You should also keep all these documents ready, as you will need them again when you register with Immigration Service Delivery (ISD).

Visa Processing

Visa processing offices as indicated by the online system. There is a dedicated AVATS facility at: www.irishimmigration.ie

Students should submit their visa applications using the AVATS facility at: www.irishimmigration.ie

The application will only be processed when the online form is completed and the required documentation, passport photographs and appropriate fee are received by the relevant offices as indicated by the online system. There is a dedicated visa processing office in China, India, Nigeria, Russia, United Arab Emirates and the United Kingdom. Non-EU students resident in these countries, please refer to your local Irish Embassy website for details of further documentation which may be required.

Please refer to the links below for visa guidelines:
www.irishimmigration.ie/coming-to-study-in-ireland
Contact details for embassies can be found here:
www.dfa.ie/embassies

Additional information on visas and immigration and Covid-19 Updates can be found at:
www.irishimmigration.ie

Take a look at our Visa and Immigration Video:

Youtube: youtu.be/Whay1p5E5Ew
Bilibili: www.bilibili.com/video/BV1JS4y1Z7KP
ISD Renewals for Non-EU Students

- ISD card is valid for one year (unless you are a single semester student). It must be renewed each year by the expiry date.
- You must pay a renewal fee of €300 every year.
- You must have private health insurance for each year of your stay.

Students who have previously registered with ISD, and who are progressing to the second or later year of a degree course and who are living in Dublin, can renew their Irish Residence Permit (IRP) card online at: www.irishimmigration.ie/registering-your-immigration-permission/how-to-renew-your-current-permission/registration-renewal-dublin

Documents from Academic Registry

Students wishing to request specific documents or certificates can do so through the Academic Registry Service Desk: www.tcd.ie/academic-registry/service-desk/documents-and-forms

The standard registration letter can be self-generated through your my.tcd.ie portal. Please allow up to 5 days from time of request to collect other documents that are not available through self service.
Financial Information

Tuition Fees
The full listing of tuition fees is available here: www.tcd.ie/academicregistry/fees-and-payments

Fee Payment
You will receive an invitation to register in August, which will include fee payment. You should note that completion of fee payment does not complete the registration process. All tasks up to and including the Terms and Conditions of registration must be completed in full.

Visiting students should consult with their home institution for more information, as tuition fee structures may vary and financial aid deadlines may differ. Participants in Understanding Ireland: The Semester Start-Up Programme should also consult with their home institution and Trinity regarding payment for the programme.

TransferMate Payment Option
Trinity partners with TransferMate to allow international students to pay from their home country in their local currency. The service also provides a detailed receipt and helps the Student Finance team better track payments to student numbers than using traditional wire transfer payments.

There is no international transfer charge for using the service. This is the recommended method of payment for international students, with credit card payments as a second preference. The TransferMate receipt is accepted by visa offices as proof of payment of tuition fees: tcd.paytostudy.com

Currency
The currency in Ireland is the Euro (€).

Opening a Bank Account
You must open a bank account in person in a bank branch. You are advised to open an Irish bank account after you secure accommodation in Ireland. They may request to see your Trinity offer letter as proof of your circumstances.

Mandatory Documents to Open an Account
- Photo ID (Passport or National ID card)
- Trinity ID card*
- Proof of address: utility bill, Revenue/PPS letter, letter from Trinity Academic Registry sent to Irish address
- Other documents may be requested depending on the bank and their policy on students’ country of origin.

*If opening account prior to ID card collection, bank may accept Trinity offer letter and proof of fees paid as evidence of student status.

There are normally no fees charged on student bank accounts. Ireland’s most popular banks:
- AIB www.aib.ie
- Bank of Ireland www.bankofireland.com

After opening an account, you will be able to sign up for online banking and link to a home account. Please allow five working days for bank statement requests, whether made online or in a branch. If you will be under 18 at the time of opening your bank account, you will need a guardian to accompany you to open a bank account. For further information, please contact the Global Room at tcdglobalroom@tcd.ie. For postgraduates and visiting students securing private accommodation, most letting agents and landlords will accept cash or bank draft (which you can obtain with a foreign debit card or cash in an Irish bank) for the first month’s rent and security deposit as long as you set up direct debit from an Irish account as soon as possible after opening your new bank account.

Bringing Money to Ireland
Please bring only a small amount in Euro for your arrival. The University does not have any facilities to keep cash safe for you. You should enquire with your bank at home if you can use your debit or credit card in Ireland, as this could be a safe way to obtain cash immediately after your arrival. Once you have opened a bank account in Dublin, money can be transferred by electronic / wire transfer into your new account. Before you leave home, talk to your local bank to find out all the details about making transfers to your account in Ireland (e.g. maximum amount, how long it takes, how much it costs) so that you can plan the best system for your circumstances.

International Visa/Debit cards often require proof of photo ID. Travellers’ cheques are not widely accepted in Ireland.
Accommodation

Trinity Accommodation

Undergraduate

All first year non-EU students are given priority for rooms in Trinity Hall. Trinity Hall is a large, friendly complex housing around 1,000 students with its own Junior Common Room (similar to a Student Union) that organises social activities and outings. Located 4km (2.5 miles) from the city centre, it is accessible by public tram and bus. Accommodation is apartment-style with en-suite bathrooms, with single and twin rooms sharing well-appointed kitchens and sitting rooms.

In 2022-23, Trinity will also have a portfolio of accommodation with 3rd party private student accommodation providers. Accommodation types will vary depending on the site/location but will be modern student accommodation. These locations provide top of the range student accommodation in Dublin city within walking and short commuting distance of Trinity.

Further information on accommodation types, costs, and booking procedures will be available by February 2022 from www.tcd.ie/accommodation.

Postgraduate

Rooms for postgraduate students will be available at 3rd party private student accommodation providers where Trinity has referral agreements.

Accommodation types will vary depending on the site/location but will be modern student accommodation. These locations provide top of the range student accommodation in Dublin city within walking and short commuting distance of Trinity.

Further information on accommodation types, costs, and booking procedures will be available by February 2022 from www.tcd.ie/accommodation.

Applying for Trinity Accommodation

Applications for all Trinity accommodation are made online.

In order to apply, you must have your Trinity ID number. After you have officially accepted your place, your application number becomes your student number.

If you would like Trinity accommodation, you are advised to apply as early as possible: www.tcd.ie/accommodation.

Accommodation Advisory Service

If you do not secure University housing or wish to find your own accommodation, the Students’ Union operates an Accommodation Advisory Service. It is located on the ground floor in the Students’ Union building (House 6) on campus. The service is open Monday to Friday from 09:30 to 17:30.

The Accommodation Advisory Service offers computers and phones free of charge to assist with your search. A full-time staff member will be available for queries and to assist with your search. The Service will provide information on tenant’s rights and health and safety information. The Service also provides an excellent opportunity to meet other students looking for housing.

While Trinity-approved accommodation is very limited for visiting non-EU students, we encourage students to apply as soon as they have an offer from Trinity. Most students who are not housed on campus are offered housing in Trinity-approved student accommodation in the city centre.

For more information or queries relating to private rented accommodation you can contact the Welfare Officer on welfare@tcd.ie or on +353 (0)1 646 8437.

The Students’ Union has also produced a guide on living in Dublin: www.tcdsuaccommodation.org/living-in-dublin-guide.

Private (Non-University) Accommodation

Most postgraduate students will need to find private accommodation. Dublin offers a range of options from shared houses and flats to private student residences.

If you have not secured housing in advance of your arrival, we strongly advise you to arrive as early as possible in order to maximise your chances of finding suitable and affordable accommodation, as demand for housing in Dublin is extremely high.

Digs/Lodgings

The Students’ Union maintains a list of host families who have rooms (and in some cases full board) available to students.

Digs are traditionally a little cheaper than private rented accommodation. Digs generally cost between €60 - €90 per week and vary in what they include (many include bills, meals, laundry, etc.) Make sure to clarify what the cost includes.

Private Rented Accommodation

There are a number of places online that you can search in order to view properties in all areas of Dublin and to get an idea as to what prices you should expect:

- www.daft.ie
- www.myhome.ie
- www.rent.ie
- www.collegecraigslist.ie
- www.gumtree.ie
- www.property.ie
- www.rent.ie
- www.myhome.ie
- www.daft.ie

Temporary Accommodation

Trinity cannot provide assistance for booking private accommodation in a hostel or hotel. For more information about hotels, hostels and temporary rentals in Dublin, please see:

- www.discoverireland.ie
- www.hostworld.com/hostels/ireland
- www.airbnb.ie

Need a Roommate?

You can both search and place an ad on our Accommodation Advisory Service website to help find someone to live with. www.tcdsuaccommodation.org

Alternatively, you can search on www.daft.ie.
Health and Insurance

Trinity recommends that you have a level of insurance to cover your health needs and requirements for the duration of your studies. For example, if you have a pre-existing condition, please check the level of insurance cover in any new policy to ensure that it will cover this.

Trinity has a group insurance scheme for international students with Irish Life that is designed specifically for international students and which covers pre-existing conditions and the normal waiting period for cover is waived. The cost of any policy varies based on age of the applicant. Ensure you state clearly that you are a Trinity student under the insurance group scheme “Trinity College Dublin Non-EU Students policy”. Please use the code: 20592 - Trinity College Dublin Non-EU Students to avail of this scheme. You can then choose an insurance policy that suits your individual needs.

Further information is available at:
Irish Life: www.irishlifehealth.ie
VHI Healthcare: www.irishlifehealth.ie
Laya Healthcare: www.irishlifehealth.ie

Study and Protect: www.studyandprotect.com/unilanding.aspx

EU Students

Students from EU states should apply for a European Health Insurance Card (EHIC) in their home country before departure. It is very important that you have adequate insurance before coming to Dublin. Please bring your European Health Insurance Card (EHIC) with you. This card is available through the Health Board in your home country. Please see the EHIC website for information on how to get the card in your country: ec.europa.eu/social/main.jsp?catId=959.

Subsidised Health Services

Non-EU students who will be resident in Ireland for a minimum of one academic year may apply to the Health Service Executive for entitlement to free or subsidised health services. Non-EU students staying less than one academic year do not have any entitlement to free or subsidised health services.

Trinity Health Service

All full-time registered students are eligible to use the Trinity Health Service throughout the year. The service offers on-campus primary health and psychiatric care. To arrange an appointment, either drop into reception or ring the office. As well as the free general practice (including sports medicine) and nurse-run clinics, there are specialised clinics in physiotherapy, psychiatry, travel health, sexual health, eating disorders and minor surgery.

For emergency visits, the Trinity Health Service sees patients on a first-come, first-served basis in the mornings beginning at 9:30 and after lunch, beginning at 14:00. There are often queues for these emergency clinics, so students hoping to speak to a physician are advised to arrive early.

Students can also attend DURDIOC, an out-of-hours emergency general practitioner service in St. James’s Hospital, James’s Street, Dublin 8 between 18:00 and 22:00 weekdays and 10:00 to 18:00 weekends and bank holidays. There is an attendance fee of €60. Consultations are strictly by appointment; however telephone advice from the triage nurse is free of charge. DURDIOC can be reached on +353 (0)1 445 9675/943 8006. www.stjames.ie/departments/departments-a-z/dublin/departments/alternatives-to-emergency-care-and-treatment/durdioctelphone-emergency-care-and-treatment/

Outside these hours, please telephone the Contactors Medical Bureau at +353 (01) 870 0244. They will send a doctor on request. Students, with the exception of medical cardholders or EU students with European health cards, are responsible for any fees incurred for home visits. See also page 10 for the Student Disability Service.

www.tcd.ie/collegehealth
+353 (01) 896 1591/516
House 47

Medication

If you need to bring prescribed medication until you can find an alternative source in Ireland, please note that the maximum amount of imported medication permitted is a 3-month supply, which must be cleared through Customs. If you have a pre-existing condition, please check the level of insurance cover in any new policy to ensure that it will cover this.

If you need to bring prescribed medication until you can find an alternative source in Ireland, please note that the maximum amount of imported medication permitted is a 3-month supply, which must be cleared through Customs. If you have a pre-existing condition, please check the level of insurance cover in any new policy to ensure that it will cover this.

Additional health and counselling supports are available to support students affected by COVID-19.
Orientation and Freshers' Week

Registration Term Dates
You will receive an invitation to register through your mytcd.ie portal in August (or December/January for Semester 2 students). You should complete the online registration process prior to arrival. To complete the registration process, all tasks up to and including the Terms and Conditions of Registration must be completed in full. Payments must be made for all new entrant students, as per the University fee policy. On completion of online registration, your Trinity email address, computer ID (username) and password will be provided via a message in the portal. Your ID card will be issued to you during Freshers' Week as part of the Orientation schedule. It is recommended that you check your Trinity email account regularly for official communications from the University. Lecture timetables will be available via the portal near term time. A digital student ID app is also available at: mydigitalid.tcd.ie

Visiting/Erasmus Students: Module Registration
The Academic Registry is responsible for enrolling visiting students on their chosen modules. You will be contacted through the email address provided at application to outline how you can choose your modules before arrival at Trinity. For more information on the classes available to you please review our Visiting Student Module Directory. Any queries on specific module requirements, content, and timetable should be directed to the school you are applying to attend.

www.tcd.ie/study/study-abroad/inbound/study-options

Visiting/Erasmus Transcripts
Trinity module results are published online and will be available to view through the my.tcd.ie student portal. Two copies of transcripts for Visiting/Erasmus students are sent directly to the student’s home institution. Further information can be found at: www.tcd.ie/academicregistry/service-desk/transcripts

ECTS and Credit Transfer
The European Credit Transfer and Accumulation System (ECTS) is an academic credit system based on the estimated workload of a module. The ECTS credits for each module will be the same for all students. If special assessment/examination arrangements are required, the assessment or examination must be deemed equivalent to the assessment of other students completing the module. ECTS for each module will be provided in the Module Directory. Visiting students should confirm with their home university the number of ECTS credits required in order to receive full credit transfer for time at Trinity.

Term Dates
Term dates can be found at: www.tcd.ie/calendar/academic-year-structure
Support Tutor

Trinity assigns a Tutor to each full-degree undergraduate student. A Tutor is a member of the academic staff who is appointed to look after the general welfare and development of the students in his/her care. Whilst the Tutor may be one of your lecturers, the role of Tutor is quite separate from the teaching role. Tutors are a first point of contact and a source of support, both on arrival and at any time at Trinity. Their main function is to advise, listen to concerns, help you deal with issues as far as possible and refer more serious difficulties to the appropriate student services. They provide confidential help and advice on personal as well as academic issues or on anything that has an impact on your life. They will also, if necessary, support and defend your point of view in your relations with the University. You should make an appointment to meet with your Tutor during the first few weeks of the academic year. Visit the website for further information: www.tcd.ie/seniortutor

Trinity Live Mobile App*

The Trinity Live mobile app provides a simple way for Trinity students to access key Trinity online services such as their timetable, digital identification, library checkouts, fees and reserves, and more. The app also helps you to find College locations using built-in search, map, and directions features, as well as view how busy popular locations on campus are. Trinity Live is available on both iOS & Android. Download the app at trinitylive.tcd.ie *To use the Trinity Live App students need to log in with their Trinity username and password, which they receive after completing online registration.

Postgraduates

The Postgraduate Advisory Service provides a confidential service for academic and personal support. You can also bring academic concerns to your course director. www.tcd.ie/seniortutor/students/postgraduate

English Language Support

Students for whom English is not their first language are eligible to complete courses in English for Academic Purposes, run by the University. Details on in-sessional and pre-sessional programmes are available here: www.tcd.ie/docs/english

International Students with Disabilities

Students with disabilities or learning difficulties can face additional challenges studying away from home and may avail of reasonable accommodations and supports while studying in Trinity. You should contact the Disability Service in Trinity in advance with any queries you may have so you can be assisted with your plans and offered advice on the type of support available. For more information please visit the Disability Service webpage: www.tcd.ie/disability/prospective/international.php. You should register with the Disability Service as soon as you arrive in Dublin. You will need to bring a copy of your disability documentation from your home university. Please note: a letter listing your exam accommodations is not sufficient. Reasonable accommodations that apply in your home country may not be applicable in Trinity.

Computer and Library Access

IT Services is responsible for the University’s main computing facilities; this means they will play a big part in your University experience. Visit their website for everything you need to know to get started with IT in Trinity, including what to do next once you have registered at my.tcd.ie, how to obtain your Trinity IT username and password, where to find your course material online and how to access it, your student timetable, connecting to the college Wi-Fi, and getting support for IT: www.tcd.ie/itservices/students/orientation. Once you have received your student ID card, you will have access to the Library. Trinity’s Library is the largest library in Ireland. Its collections of manuscripts and printed books have been built up since the end of the sixteenth century and its book stock is now over four million volumes. See here: www.tcd.ie/library

Erasmus Students

Each Erasmus Student is allocated a Department Erasmus Coordinator. The Department Erasmus Coordinator is a member of the academic staff who may provide advice on such matters as choosing courses, assessments and exams. They will be a source of guidance throughout your time as an Erasmus Student. The name of your Department Erasmus Coordinator will be included in your letter of acceptance. You should make an appointment to meet your Department Erasmus Coordinator as soon as possible after you arrive.
Personal Support

Counselling and Student 2 Student

The Student Counselling Service is a confidential, professional service available free of charge to every Trinity student. It offers help in coping with any personal or emotional problems which may impact on your studies or progress in the University and offers learning support and development aids. Appointments should be made directly with the Counselling Service.

The Counselling Service runs workshops throughout the year. Check the calendar here: www.tcd.ie/student_counselling/counselling/groups-workshops.

From the moment you arrive in Trinity right through to your end of year exams Student 2 Student (S2S) Mentors are here to make sure your first year is not only fun and engaging, but also a great foundation for the rest of your time in Trinity.

You’ll meet your S2S Mentors in Freshers’ Week and they’ll make sure you know other people in your course before your classes even begin. They’ll keep in regular touch with you throughout your first year and invite you to events on and off campus. They’ll also give you useful information about your course and what to look out for.

www.tcd.ie/student_counselling
www.tcd.ie/student_counselling/student2student

Students' Union

Every registered student at Trinity is automatically a member of the Students’ Union. The Students’ Union is a representative body with five full-time student sabbatical officers and a number of part-time officers, who look after the educational and welfare needs of Trinity’s student population, as well as organising entertainment and events. The Students’ Union is based in House 6 in Trinity’s Front Square, where it runs an office with up-to-date accommodation and employment advice and listings. Within the building you will find the Students’ Union offices plus a newsagent, which stocks sweets, sandwiches, fruit, drinks, basic groceries and the cheapest newspapers in the city. Other services including the Students’ Union Bookshop Co-op can be found here: services.tcdsu.org

Photocopying facilities are available, and the Student Travelcard can be purchased here. There is also a Students’ Union in the Hamilton Building.

For Postgraduate Students, the Graduate Students’ Union (GSU) has offices in the same building. The GSU also provides a social space - the GSU Common Room - in House 7, and helps to manage the 1937 Reading Room. More information is available here: www.tcdgsu.ie

Undergraduates will receive a Students’ Union Diary during Freshers’ Week and Postgraduates will receive a Graduate Students’ Union Guide during their Orientation Week. These are great sources of information about student life and services at Trinity, life in Dublin and so much more.

www.tcdsu.org

www.tcdgsu.ie

Clubs and Societies

A great way to get to know people is by joining one of Trinity’s 120 plus student societies which cover everything from the Afro-Caribbean Society to the Zoological Society. The societies meet regularly and provide an excellent opportunity to meet other students with similar interests. Among the societies are the Philosophical Society (the “Phil”), dating from 1684 and the Historical Society (the “Hist”) dating from 1770. There are also many course-related societies, such as the History and the Engineering Society.

Additionally, there are 50 sports clubs in Trinity, so no matter what your sporting preference you will find a club in Trinity to suit you. Or you may like to try something new such as rugby, soccer, hockey, swimming, tennis, Gaelic games, basketball, volleyball, cricket or martial arts. You can turn up at any student society meeting and be sure of a warm welcome. While some societies are free there is usually a small joining fee, anything from €1 to €10 for the bigger sports clubs.

Full details of all the societies can be found at: www.trinitysocieties.ie and details of sports clubs can be found at www.tcd.ie/sport/student-sport. You can meet society reps and sign up in Front Square during Freshers’ Week.

www.trinitysocieties.ie
www.tcd.ie/sport/student-sport

Sports Centre

Membership to the Sports Centre is included in your registration. All registered students with a current Trinity ID card will have full access to the state-of-the-art Sports Centre.

You will need to call to the reception desk on your first visit to activate your ID card, and then you can come and go as you please. You will have free access to the Fitness Theatre, which has a full range of cardiovascular and weights stations. The 25m swimming pool has an adjustable floor and disabled hoist. Also available are the 11m-high climbing wall, aerobics fitness and cycling studios, mind and body studio, changing rooms, ancillary hall for martial arts and main hall for a variety of indoor sports.

There is a nominal fee for some services such as fitness classes. Off campus there are extensive playing fields at Santry and the Trinity Boat Club has its boathouse on the River Liffey at Islandbridge.

www.tcd.ie/sport
Casual Employment
For Non-EU Students

Students who are attending a full-time course of one year's duration are entitled to seek employment on a casual basis.

One semester students cannot seek employment.

Casual employment means you can work for 20 hours per week, except for two standardised periods when it is permissible to work full-time (up to 40 hours per week). The periods are 15th December to 15th January and 1st June to 31st September only, corresponding to the traditional summer and winter college holidays. These dates are fixed for all non-EEA students, regardless of the actual college teaching calendar for their course. Further information is available at:  www.internationalstudents.ie/info-and-advice/immigration/working-in-ireland

All employees in Ireland must have a PPS number for tax purposes.

Obtaining a PPS Number

A PPS number serves as your tax identification number for employers. You can apply for a PPS number with the following documents:

- Passport
- Proof of address

For more information, please see here: www.geo.ie/en/service/12566-get-a-personal-public-service-pps-number
Cost of Living

Cost of living will vary widely depending on your circumstances and lifestyle. The following figures represent estimated living costs for one academic year (September – June). Please note that the figures below do not include travel outside of Dublin or entertainment.

- **Rent (shared apartment)**: €7,000 - €8,000
- **Utilities**: €1,000
- **Meals**: €3,000
- **Books and Miscellaneous**: €2,500
- **Commuting**: €1,000
- **Health Insurance*: €550

*Insurance can range in price from €200 - 1,800

Dining

There are several eateries on campus for students including the Dining Hall and Buttery Food Court, Westland Eats in the Hamilton Building, the Forum Restaurant in the Business School and the Pavilion Bar. There is also the Students' Union Café in the Goldsmith Hall. The Students' Union Café, which is run by students, serves hot sandwiches for the cheapest prices on campus. In addition, there are coffee shops in Áras an Phaisgaigh (beside IT Services) and in the Arts Building serving sandwiches, snacks and hot drinks. Further information can be found here: [www.tcd.ie/accommodation/college-catering](http://www.tcd.ie/accommodation/college-catering)

Please note Trinity does not operate meal plans.

Groceries

It is best to go to the big supermarkets like Dunnes Stores, Tesco, SuperValu, Aldi and Lidl. The closest supermarkets to Trinity’s campus are Dunnes Stores in the St. Stephen’s Green Shopping Centre at the top of Grafton Street, Marks & Spencer on Grafton Street, Tesco on Upper Baggot Street, Tesco on Fleet Street in Temple Bar, Lidl on Moore Street and Aldi on Parnell Square.

Shopping

For household items like bed linen and crockery, Penneys on Henry Street and Dunnes Stores in the St. Stephen’s Green Shopping Centre have excellent inexpensive ranges. In addition, student favourite IKEA is located to the north of the city. It is serviced by the 140 bus. Small electronics can be found at Argos, also in the St. Stephen’s Green Shopping Centre. The shops in and around Grafton Street offer a range of clothing and housewares at a wide array of price points. There is another major shopping corridor on the north side of the River Liffey, in and around Henry Street.

Bookstores: Hodges Figgis, 56-58 Dawson Street, have textbooks available on the top floor; Easons, 40 Lower O’Connell Street, is a large chain bookstore.

Stationery: Easons on Nassau Street and Tiger in Stephen’s Green Shopping Centre stock a wide selection of paper goods and stationery.

Pharmacies: Lombard Pharmacy on Pearse Street offers a 15% discount for students, Boots and Hickey’s Pharmacies on Grafton Street, Prices Medical Hall on Clare Street and Trinity Pharmacy on Nassau Street.

Mobile Phones

Most international students buy a mobile phone for use in Ireland, with the most popular option being the “prepay” phone, also known as “top up” or “pay as you go”. Instead of getting a monthly bill, you top up your credit as needed. With the pre-pay option, you buy a phone and get a certain amount of free credit with it. Once your credit has run out, you can top up your credit a number of ways, including through an ATM, buying it in a newsagent or supermarket, or online.

There are three major phone service providers:
- **Vodafone**: [www.vodafone.ie](http://www.vodafone.ie)
- **Eir**: [www.eir.ie/mobile](http://www.eir.ie/mobile)
- **3**: [www.three.ie](http://www.three.ie)

All of the major mobile providers have retail locations on Grafton Street, just south of Trinity’s main gates. Look for mobile phones with Skype capability and other features to allow for inexpensive international calls and texts. It is also possible to obtain an Irish SIM card for use in your existing mobile phone, but you should check with your current provider for details.

If you are phoning a landline in Dublin from your mobile, you should put 01 (Dublin’s area code) before the telephone number. If you are phoning a landline elsewhere in Ireland from your mobile, there will be a different area code for each county. The international dialling code for Ireland is +353.
Living in Dublin

Student Travelcard
For discounted travel within Ireland, you will need to get a Student Travelcard, also known as a Student Leap Card, the National Student Travel and Discount Card. This is the only card accepted by Irish Rail, Dublin Bus, Bus Éireann and LUAS (tram) for student fares. It is also a discount card for hundreds of goods and services nationwide. The Student Travelcard is accepted as authentic proof of student status, allowing you to book a student ticket to anywhere in the world. The application form will be available in the Students’ Union in House 6. Once you have your Trinity ID card, you can get a Student Travelcard for €5. Further information can be found at: www.studentleapcard.ie

Public Transport in Dublin
Leap Card
The Leap Card is a reusable plastic smartcard that can be used instead of paper tickets to pay for transport in Dublin. A Leap Card offers the flexibility to jump on Dublin Bus, Luas, DART and commuter rail services around Dublin when it suits you without having to buy a specific ticket in advance. You can top up your Leap card in most newsagents, and at Dart and Luas stations. For further information on the Leap Card and where to get one please see: www.leapcard.ie

Dublin Bus
Dublin has an extensive bus route network. Please note that if you don’t have a Leapcard or rambler ticket, you must have exact change, as the bus driver will not give change back but will give back a receipt. You can reclaim your change at a later stage by handing in your receipts to the Dublin Bus Head Office in O’Connell Street. Students can buy “rambler” tickets from the Students’ Union (SU) shop that allows you to buy a ticket in advance for a set amount of days. For further information on routes and timetables please see: www.dublinbus.ie

Nitelink
Dublin Bus operates a night service called Nitelink which runs from the city centre to the suburbs. The Nitelink fare is €6.60. The Nitelink buses are a cheap and safe alternative to taxis. For further information on routes and timetables please see: www.dublinbuses.ie/en/your-journey/timetables/nitelink-services

DART
The DART train runs along the coast from Howth and Malahide in the north to Greystones in the south. The main DART stations: close to Trinity are Tara Street Station and Pearse Street. For timetables please see: www.irishrail.ie

Luas
The Luas service has two tramlines between the city centre and the suburbs. The Green Line connects Sandyford to St. Stephen’s Green, passing through Stillorgan, Dundrum, Milltown and Ranelagh. The Red Line connects Tallaght to The Point and Saggart to Connolly passing through Rathcoole, Smithfield and Abbey Street. The Green Line runs from Broombridge to Brides Glen passing through Trinity and Dawson Street. For details, see: www.luas.ie

DublinBikes
Dublin has a bike-sharing scheme, allowing you to collect a bike from any DublinBikes stand and return it to any other stand. They offer annual memberships at very low cost. More information is available here: www.dublinbikes.ie

Nationwide Public Transport
Irish Rail operates train services to Irish cities from two train stations in Dublin: Heuston Station and Connolly Station, both of which are located in the city centre. For timetables please see: www.irishrail.ie

Bus Eireann (Irish Bus)
Bus Eireann has a nationwide network connecting all major Irish cities and also provides linking services from major cities to smaller towns or villages. Buses leave and arrive in Dublin at Busáras (Central Bus Station), which is close to Connolly Station. For further information please see: www.buseireann.ie

Bus Tours
The main tourist office in Dublin can provide information about tour providers in Ireland. The tourist office is located on Suffolk Street. Or visit: www.visitdublin.com

Smoking in Ireland
Smoking is banned in all workplaces throughout Ireland, including offices, pubs, bars, restaurants and public transport.

Electricity Voltage
Students who wish to bring electrical appliances with them should note that the voltage in Ireland is 220v. You will also need an adaptor, as the sockets in Ireland have three rectangular holes. Irish electric sockets are the same as in the United Kingdom.

Irish Weather
The Irish Climate is temperate and mild. Temperatures rarely drop below 0°C or rise higher than 24°C. The rain is most often not torrential, but light to medium showers. For clothing, make sure you have a good waterproof and windproof jacket and warm clothing for the winter months. However, there are excellent shopping facilities in and around Dublin and all items can be purchased here as well.

Useful Links
Postal Service: www.anpost.com
Electricity Supply Board: www.esb.ie
Gas Supply Board: www.bordgaisenergy.ie
Broadband and Cable Suppliers: www.o2.ie or www.virginmedia.ie
Ireland’s National Police Service: www.garda.ie

Emergencies include:
— A danger to life
— Risk of serious injury
— Crime in progress or about to happen
— Offender still at scene or has just left
In a non-emergency situation, you should ring your nearest Garda station if you need assistance. The nearest Garda station to Trinity College is on Pearse Street. Their phone number is +353 (0)1 666 9000.

Trinity’s campus is very safe and the Security Officers provide a 24 hour service. However, when you leave the campus it is important to appreciate that Dublin is a major international city with a population of over 1.2 million people and as such, you should remain vigilant about your personal safety and belongings at all times. The contact number for 24 hour Security Centre is +353 (0)1 896 1117. The emergency number is +353 (0)1 896 1999.

Security

Read our Global Room Ambassador’s Blog here: tcdglobalroom.wordpress.com
If you have any questions about studying at Trinity, please get in touch with us.

Find out more about studying at Trinity → www.tcd.ie/study

The Trinity Global team is dedicated to helping international students and we would be delighted to answer your questions. Please contact us at:

Trinity Global
East Theatre,
Trinity College Dublin,
Dublin 2, Ireland.

+353 (0) 1 896 4507
www.tcd.ie/globalrelations
international@tcd.ie (for non-EU queries)
support@tcd.ie (for EU queries)
tcdglobalroom@tcd.ie (for immigration queries)

If you have further questions about your application status you can contact the Applications and Admissions Team in Trinity’s Academic Registry.

Academic Registry
Trinity College Dublin, the University of Dublin,
Watts Building,
Dublin 2, Ireland.

+353 (0) 1 896 4590
www.tcd.ie/academicregistry
academic.registry@tcd.ie

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/tcdglobalrelations

Twitter
@tcdglobal

Visit our Instagram Channels

Student Blog
/tcdglobal

Trinity’s Dedicated Channels in-Country

The Americas
Instagram
www.instagram.com/tcdamericas
Future Applicants from the Americas please follow our dedicated Instagram Account.

China
Bilibili
space.bilibili.com/696604784
WeChat
m.weixin.qq.com/v3/gEUkWcE7qOr5HyYz2S
Weibo
m.weibo.cn/u/3905092477

India
Facebook
www.facebook.com/trinitycollegedublinindia
Instagram
www.instagram.com/trinitycollegedublin_india

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