



# PG Diploma in Conflict and Dispute Resolution Studies

## Course Overview 2022-23

### Aspects and Dynamics of Conflict Mediation EM7604

**Co-ordinator:** Dr Gillian Wylie, [wylieg@tcd.ie](mailto:wylieg@tcd.ie)

**Time:** Michaelmas/Autumn Semester

**Format:** Weekly lectures, Tuesday, 7-10pm

**ECTS Value:** 15 credits

**Assessment:** a 3000-word essay on a conflict resolution topic.

#### Overview

This module focuses on the acquisition of conflict resolution skills with a particular focus on mediation. The central ideas behind mediation will be introduced as well as different models. Practical mediation skills focusing on facilitative and transformative mediation models will be introduced and practiced with reference to workplace and community contexts.

#### Learning Outcomes

On successful completion of this module students should be able to:

- Identify models of mediation and the principles that underpin them.
- Comprehend the transformative and facilitative models of mediation
- Demonstrate basic mediation skills
- Relate conflict analysis theories to resolving conflicts

### Processes and Skills for Moving Beyond Conflict EM7603

**Co-ordinator:** Dr Gillian Wylie, [wylieg@tcd.ie](mailto:wylieg@tcd.ie)

**Time:** Hilary/Spring Semester

**Format:** Weekly lectures, Tuesday, 7-10pm and 4 Saturdays 9:30-5:00

**ECTS Value:** 15 credits

**Assessment:** submission of a 4000-word reflective learning log in August

#### Overview

This module focuses on the acquisition of conflict resolution skills, with particular focus on facilitative mediation. The theory behind this method of ADR will be examined and there will be opportunities to acquire and practice skills. The term ends with the conducting of mediations over a weekend workshop.

#### Learning Outcomes



On successful completion of this module students should be able to:

- Discuss the differences between prevailing processes of remedy and redress
- Analyse the relationship between mediation, justice and legal redress
- Acquire the skills necessary to conduct each stage of a facilitative mediation
- Conduct a facilitative mediation
- Undertake filmed role plays for TCD and MII assessment purposes

The key text is **Jennifer Beer and Caroline Packard (2013) 'The Mediators' Handbook: revised and expanded 4th edition', New Society Publishers** (available as e-book).

## Models of Alternative Dispute Resolution EM7605

**Co-ordinator:** Penny McRedmond, pmcredmo@tcd.ie

**Time:** Hilary/Spring Semester

**Format:** Weekly lectures, Thursday, 7-10pm and 4 Saturdays 9:30-5:00

**ECTS Value:** 5 credits

**Assessment:** seminar report

### Overview

This module focuses on introducing students to the spectrum of Alternative Dispute Resolution mechanisms, complementing the emphasis on mediation as ADR in the CDRS programme. The module covers ADR theory and then particular emphasis on Restorative Justice, Ombudsmanship and Arbitration as cases of ADR in practice.

### Learning Outcomes

On successful completion of this module students should be able to:

- Understand the theoretical bases of Alternative Dispute Resolution
- Discuss the advantages and disadvantages of a range of ADR approaches
- Acquire knowledge of Restorative Justice, Ombudsmanship and Arbitration