

## Managing Health & Social Care for Life - But Not as We Know It! MSc in HSM 'June Guests 2018' Imagine 2030



Prof Steve Thomas, Director,  
Centre for Health Policy and  
Management & PI of the  
Pathways to Universal Health  
Care in Ireland Project

Professor Steve Thomas is the Director of the Centre for Health Policy and Management, Associate Professor and a co-Director of the HRB-funded national SPHERE Programme in Population Health and Health Services Research. He is also the Director of Health Policy and Engagement for the School of Medicine. He has a wealth of international experience in policy oriented research and post-graduate teaching and education in government and academia over the last 23 years. His research interests include health systems evaluation, health financing, health economics and health policy analysis, and workforce planning and motivation. His track record in policy influence is outstanding. Most recently he led the Trinity team in support of the Oireachtas Committee for the Future of Healthcare and its production of Slaintecare. He coordinates the Health Economics and the Health Policy and Systems teaching on various post-graduate programmes. He is responsible for the design and evaluation of the SPHERE PhD programme which has successfully trained over 40 PhD candidates. He collaborates widely with national and international stakeholders in research, policy and education.



Dr Sarah Barry, Course  
Director,  
MSc in Health Services  
Management

Dr. Sarah Barry, PhD is Assistant Professor of Health Services Management at the Centre for Health Policy and Management, Trinity College Dublin. Her research interests include health system change, transformation and integrated care implementation in a context of universal health care (UHC). Sarah currently works in collaboration with the Irish National Programme for Integrated Care of Older Persons to explore paths to UCH in the Irish context. She has coordinated change programmes with a variety of organisations both overseas and in Ireland and has been a visiting lecturer at the Milltown Institute of Theology and Philosophy and at IBAT Business College Dublin. Recently Sarah worked with the Irish Government's Oireachtas All-Party Committee on the Future of Health Care in Ireland in developing its SláinteCare report and recommendations.



Claire Dowling,  
Creative Director  
Deloitte Digital

With 15 years' experience as a design strategist and user experience specialist, Claire is creative director at Deloitte Digital Dublin, leading the user experience and visual design teams. A multi-award winning designer and art director, Claire has a background in both design and psychology. Working across industries and disciplines, Claire applies design thinking to real world problems, tackling 'wicked' problems such as unemployment, social welfare, health, tax and financial services.

Claire has previously lead projects from proposition design, through to agile development and delivery for clients including Bank of Ireland, Barclay's, Irish Life, Allianz, Department of Employment Affairs and Social Protection, Revenue Commissioners, Three and O2.

Claire currently sits on the board of directors of the Irish Design Institute, is an assessor for the International Society of Typographic Designers, guest lectures in the UK and Ireland and speaks at conferences both locally and internationally.



**Professor Martin Curley,**  
Chief Information Officer  
HSE

Martin Curley is Chief Information Officer of the Irish Health Services Executive (HSE) and CEO of eHealth Ireland enabling the digital transformation of Ireland's health service. Most recently was Senior Vice President and group head for Global Digital Practice at MasterCard. Previously Martin was vice president at Intel Corporation and Director/GM of Intel Labs Europe, Intel's network of more than 50 research labs which he help grow across the European region. He also served as a senior principal engineer at Intel Labs Europe leading Intel's research and innovation engagement with the European Commission and the broader European Union research ecosystem. Prior to this Curley was Global Director of IT Innovation and Director of IT Strategy and Technology at Intel. Earlier in his Intel career, he held a number of senior positions for Intel in the United States and Europe. He also worked in research and management positions at GE in Ireland and Philips in the Netherlands. Martin is also Professor of Innovation at Maynooth University and co-founder of the Innovation Value Institute



**Dr Ana Terrés,** Director of  
Research and  
Development, HSE

Ana Terrés was appointed as Assistant National Director to the HSE in November 2017 to lead Research and Development function of the organisation, and to oversee the HSE health intelligence unit and National Health library and Knowledge services. The objective of the new R&D function is to develop a framework for governance, support and strategic direction for health research, to enable and grow the research activity within the health service. This function also aims to foster the translation of research into policy and practice in order to improve the quality of the health service and the health of the population. Before moving to the HSE, she was Director of Research Support at Dublin City University. She worked with the Vice-President for R&I in the development and implementation of DCU's research strategy and she was responsible for overseeing the operations of several units involved in supporting the various stages of the research life cycle. Ana graduated with a BSc in Biology and holds an MSc and a PhD from the University Complutense of Madrid. She was awarded a Marie Curie Fellowship to do research on *Helicobacter pylori* pathogenesis at TCD and St. James Hospital; where she worked for a number of years before moving into research management.



**Anne Ryan and  
Caitriona Heslin,**  
Organisation  
Development & Design,  
HSE

Caitriona and Anne each have over twenty years' experience working in health and social care services as practitioners in change and organisation development. Areas of interest include practice based work with service/multi-disciplinary teams, service design, people and culture change, strategy and policy development, developing capacity to do change well and improve service delivery. In building capacity we have worked directly with teams and supported this work with applied resources such as Improving Team Working, Guidelines for Policy Making and more recently People's Needs Defining Change – Health Services Change Guide. We have also collaborated on An Exploration of Culture in one Irish health service organisation and the Health Services People Strategy. This photo was taken at the introduction of People's Needs Defining Change - Health Services Change Guide on May 23rd 2018: Rosarii Mannion, National Director of Human Resources, HSE, Dave Ulrich, Professor of Business, University of Michigan with authors of the Change Guide - Anne Ryan and Caitriona Heslin, Organisation Development & Design, HSE, Kells.