## Course Content at a Glance

### Creating a Culture for Strategic Innovation

#### Masterclasses

This programme is delivered in 5 Masterclasses and 1 Greenhouse showcase that combine to offer the skills, tools and insights that foster empathetic, inclusive and collaborative leadership practices.

<table>
<thead>
<tr>
<th>Masterclass</th>
<th>Title</th>
<th>Content</th>
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| **1**       | Emotional Intelligence for Leaders: Me at my best | • Self-awareness - preferences, values and emotions  
• Self-management - resilience, peak performance, balance  
◊ Reflection: If you had everything you needed to handle ambiguity and perform at your best, what problems could you solve at work? |
| **2**       | Emotional Intelligence for Leaders: My team and relationships | • Relationship management - praise, motivation, difficult dynamics, conflict navigation and repair  
• Social awareness - empathy, passive resistance, response to change (SCARF model)  
◊ Reflection: What’s the most important problem for you and your team to solve at work? |
| **3**       | Storytelling for Business Success | • An introduction to business storytelling  
• The science of story  
• The skill of storytelling  
◊ Reflection: Following this programme, what is the most important story for you to tell in your organisation next? |
| **4**       | Team Dynamics | • Team roles, composition of membership and the team charter  
• Team purpose and clarity - common goals, purpose and approach  
• Communication, accountability and team culture  
• The 5 dysfunctions of a team, and how to manage them  
• Team trust, proving competence, integrity and benevolence  
◊ Reflection: If your team had everything they needed to perform at their best, what could they achieve? |
| **5**       | Diversity and Unconscious Bias | • **Evidence** - an examination of the evidence for bias and how it impacts our organisations  
• Awareness - exercises and tools for developing awareness of how bias impacts your thinking and decision making.  
• Tools - introduction of tools to help mitigate harmful impacts of bias and create more diverse and inclusive workplaces  
◊ Reflection: What will you do in your daily activities to help mitigate the negative impacts of bias? What can you do to help your organisation confront ‘stinky fish’ problems? |

#### Schedule

- **5 Masterclasses** from 9am to 1pm
- **1 Greenhouse showcase** from 10am to 2pm

#### Delivery

Online

#### Price

- **€950 Course Fee**
- **€750 Early Bird Fee**

#### Apply

[Click here](#) or email tangentcourses@tcd.ie