

Terms & Conditions – Trinity Sport

Definitions:

Trinity Sport: Identity term encompassing all sport and physical recreation at Trinity College Dublin (inclusive of services, programmes, products, facilities and all other sport related activities managed or overseen by the university).

Agreement: Means together the application form, membership fees and these conditions.

Application form: Means the application for membership or use of the facilities.

Conduct: Means the behaviour standards required in the facilities as displayed within the facilities or otherwise notified to members and users.

Courses/camps: A scheduled activity programme set out over a number of days/weeks held in Trinity Sport facilities.

Facilities: Means Trinity Sport facilities and spaces, including temporary spaces and equipment. On campus facilities: Sports Centre, College Park, Botany Bay, Trinity East Boxing Facility, and Printing House Square Sport. Off-campus facilities: Iveagh Grounds, Islandbridge Boathouse, Santry Sports Ground, and the Fitness Facilities at Trinity Hall.

Fitness classes: A timetabled exercise class held by Trinity Sport, in person or virtually.

Member(s): Means a current registered member of Trinity Sport ('you'), its facilities, services, and courses.

Membership fees: Means the charges payable for your category of membership set out in your application form for use of the facilities.

Private lessons / fitness appointments / personal training: A scheduled 30/60-minute private appointment with a qualified Trinity Sport staff member held at Trinity Sport facilities.

Staff: Means the university's employees and / or other persons contracted by the university to carry out services on its behalf.

Trinity Sport Club: A University recognised sports club who are affiliated with the current year by the Trinity Sport Union.

Trinity Sport Club Member: Individuals confirmed as current registered members of a Trinity Sport Club. Members are classified in one of three categories:

(1) Trinity Student Member: Means a current registered Trinity College Dublin student who is participating/training/competing as a registered member of the club and has an active Trinity Sport membership.

(2) Associate Playing Member: Means a non-Trinity College Dublin Student, Trinity Graduate, Staff Member, Other Alumni, or Community Individual who is participating/training/competing as a registered member of the club and has an active Trinity Sport Union membership in the appropriate category to their status.

(3) Associate Non-Playing Member: Means any individual (excluding Trinity Student Members, and Associate Playing Members) who is a registered member of a club in a non-playing capacity (is not participating, training, or competing).

University: Means Trinity College Dublin ('we/us/our').

User(s): Means user(s) of the facilities through the 'pay as you go' option and/or authorised guests.

Working days: Monday-Sunday subject to the advertised opening and closing times excluding bank holidays and notified days of Trinity College closure.

1. Commencement, initial term, and continuous membership

1. This agreement shall commence on the date of joining following acceptance of your application and shall continue throughout the initial term, subject to earlier termination as set out in clauses 4 and 5.
2. Membership is a subscription-based service and not usage-based. Membership fees are payable regardless of facility and service usage.
3. Memberships paid by monthly instalments shall automatically continue after the initial term on a rolling basis until terminated in accordance with clause 5.

2. Membership and entry

1. Members are strongly encouraged to avail of the 15-minute complimentary induction with a Trinity Sport fitness professional prior to first use of the facilities. By agreeing to these Terms & Conditions, you acknowledge that this free induction has been offered.
2. Trinity Sport reserves the right to reject any application for membership or renewal at its discretion.
3. Trinity Sport reserves the right to refuse admission to, or remove any individual from, the facilities at its discretion.

Members and users may be required to cease use of facilities or refrain from accessing facilities at specified times.

4. All individuals applying for membership or requesting access as a guest must provide valid photo identification prior to access being granted. Acceptable forms of ID include passport, driver license, or national identity card. Mandatory personal information includes home address, email address, and phone number. Failure to provide this information will result in membership being declined.
5. Membership is personal and non-transferable. Sharing access, permitting use of your membership to another individual, or attempting to gain unauthorised access may result in suspension or termination of membership.
6. Members are responsible for managing their Trinity Sport account, bookings, and membership status via the Trinity Sport application. It is the member's responsibility to ensure that all personal and account information remains accurate and up to date.
7. Guest access and pay-as-you-go services do not constitute membership and are subject to separate terms and conditions. Access for non-members may be subject to additional verification and must comply with facility entry procedures.
8. Access to facilities is conditional upon compliance with all Trinity Sport Terms & Conditions, including membership, booking, and conduct policies.

Trinity Sport reserves the right to enforce these conditions at all times.

3. Membership fees

1. The member shall pay the applicable membership fees, as agreed at the time of application, for access to and use of Trinity Sport facilities and services in accordance with the terms of their membership.
2. Accepted payment methods may include, but are not limited to, payment in full, direct debit, recurring card payment, standing order, or salary deduction, as agreed at the time of application. Staff salary deduction memberships are available only to eligible Trinity College Dublin staff, subject to approval and ongoing payroll eligibility. It is the member's responsibility to ensure they remain eligible and to notify Trinity Sport of any change in employment status, payroll status, or deduction arrangement. Access may be suspended or terminated where salary deduction is not confirmed, where the member is no longer eligible, or where payments are not received. Salary deduction memberships remain subject to Trinity Sport cancellation, arrears, and access-control procedures.
3. We reserve the right to review and adjust membership pricing annually in line with operational costs and inflation. Members will be notified in advance of any such changes via the registered email address. Should you not wish to accept the revised fees, you may cancel your membership in accordance with clause 5.

4. In the event of a failed payment:
 - i. Trinity Sport reserves the right to retry failed payments;
 - ii. Access may be suspended until all outstanding arrears are settled;
 - iii. Any arrears must be settled promptly in accordance with Trinity Sport procedures.
5. Where applicable, an administration fee is charged upon initial membership setup. In the event of cancellation, any new membership initiated later will be subject to a new administration fee.
6. Receipts are issued electronically and are available via the Trinity Sport application. Members may download receipts at any time. For further assistance, members may contact sport@tcd.ie.
7. In the event of a failed payment owing to the issue being on the member's side, an administration fee will apply to the member, to cover the associated bank charge incurred by Trinity Sport.

4. Termination by us

1. Without prejudice to any rights or remedies which Trinity Sport may have, we reserve the right to suspend or terminate this agreement with immediate effect by providing written notice to you where:
 - i. You fail to pay any amount due under this agreement on or after the due date
 - ii. Arrears remain unpaid or payment failures occur repeatedly
 - iii. Trinity Sport reserves the right to retry failed payments, and access may be suspended until all arrears are settled
 - iv. You commit a material breach of this agreement and/or fail to comply with

Trinity Sport conduct policies

v. You provide false, misleading, or inaccurate information during the application process, where such information would reasonably have affected the decision to grant membership

vi. Your actions are deemed to compromise the safety, wellbeing, or experience of other members, users, staff, or the facilities.

2. Trinity Sport reserves the right to take appropriate administrative or legal action where necessary.

5. Termination by you

1. Prepaid Memberships

i. You have **14 days from the date of purchase** to cancel a prepaid membership and receive a full refund. After this period, the membership cannot be terminated before the agreed end date, and no refund or transfer will be permitted. No partial refunds will be issued for the unused time.

2. Monthly Memberships (Rolling Contract)

i. Memberships paid via monthly instalments operate on a rolling subscription basis with a minimum initial term of 1 month.

ii. After this period, cancellation may be requested via the Trinity Sport application, subject to a minimum of 30 days' notice.

iii. The 30-day notice period begins from the date the cancellation request is submitted.

iv. Membership will remain active until the end of the notice period.

v. Membership fees may still be charged during the notice period.

vi. Cancellation requests will not be processed where there is an outstanding balance on the account.

vii. Any overdue payments, once received, will be applied from the original due date.

viii. Continued non-payment may result in automatic cancellation of membership. Any future re-joining will be subject to an applicable administration fee.

ix. Cancellation requests should be submitted via the Trinity Sport app. In exceptional circumstances where this is not possible, Trinity Sport may accept an alternative written request at its discretion

5.3 Membership Pause/Freeze Policy

i. Trinity Sport does not ordinarily offer a membership pause or freeze facility.

ii. Members who are unable to use the facilities should normally follow the standard cancellation process, including the applicable notice period set out in Clause 5.2.

iii. Trinity Sport recognises that exceptional circumstances may arise, including serious illness, injury and disability. Members affected by such circumstances are encouraged to contact the Trinity Sport Membership Team to discuss the options that may be available.

iv. Any exceptional arrangement will be considered on a case-by-case basis and may be subject to appropriate supporting documentation. The consideration of an exceptional request does not guarantee that a membership pause or freeze will be available.

v. Where a membership pause cannot be facilitated, Trinity Sport may, at its discretion, agree an alternative arrangement.

This may include cancellation of the membership and the waiver of any applicable joining or administration fee when the member can rejoin.

vi. Any concession or alternative arrangement offered under this clause is discretionary, will depend on the individual circumstances, and will not create an entitlement to the same arrangement in any other case.

6. Booking conditions for services and hire of facilities

1. Members/users can progress bookings/block bookings requests via the Trinity Sport application. Our reception team may be contacted on 01 896 1812 or sport@tcd.ie should you require any support.
2. Provisional bookings are not accepted. All Trinity Sport bookings are subject to payment in full prior to booking confirmation. Accepted payment methods include debit and credit card, bank transfer and cheque payable to 'TCD No. 1 Account'.
3. Specific booking policies relating to indoor and outdoor facilities including Santry Sports Grounds and Iveagh Sports grounds can be found on <https://www.tcd.ie/Sport/about/terms-conditions/>
4. Booking timeslots are inclusive of set-up and take-down of equipment. If you require assistance, please contact our reception team.
5. When availing of a facility hire, all Trinity Sport users must follow facility entry procedures as outlined in 7.1. Any non-members must arrive as a group and request access at reception at once, providing booking confirmation.

6. Current members of Trinity Sport may avail of discounted court hire rates where applicable. Member hire rates are available where all attending are members. Non-member booking rates and / or non-member surcharges apply when there are one or more non-member/s participating. Access will not be permitted until the appropriate booking fee is paid in full.

7. Fitness classes / camps / courses: if there are insufficient numbers of attendees for a class / course, we reserve the right to cancel or postpone the activity before its start date. As much notice as possible will be provided and a full refund will be offered if no suitable alternative arrangement is found. Pending availability, course transfers may be possible by contacting reception 01 896 1812 or sport@tcd.ie. If required, additional payment will be arranged at the time of the transfer.

8. All booking cancellations must be completed in accordance with individual activity notice periods. Bookings may be transferred to an alternative day/time. Bookings cancelled with less than the required notice periods will not be entitled to a transfer or a refund.

- i. Fitness class - minimum 3 hours' notice required.
- ii. Event hire - minimum 14 days' notice required.
- iii. Courses / activity camps / school tours - minimum 7 days' notice required.
- iv. Private lessons / fitness appointment / personal training - minimum 24 hours' notice required.
- v. All other activities - minimum 24 hours'

notice required.

7. Facilities and conduct

1. Members and users must provide their membership ID / booking confirmation on each visit to Trinity Sport facilities: failure to do this may result in entry being denied.
2. Appropriate sporting attire and footwear must be worn at all times. Failure to adhere to this may result in entry being denied or cessation of activity.
3. All facilities are non-smoking, indoor, and outdoor.
4. The consumption of alcohol is prohibited other than in designated areas of the university or the facilities where alcohol is provided.
5. Members / users must not take part in physical activity or use any Trinity Sport facilities if they feel unwell, have recently received surgery / medical treatment or against medical advice; or have consumed alcohol / substances in the past 24 hours.
6. Please review our 'Health Questionnaire' on the webpage below. If you answered yes to any of the three questions here, we advise that you seek medical clearance before commencing any new exercise regime/programme. <https://www.tcd.ie/Sport/about/terms-conditions/>
7. Members / users who wish to use the heat treatment room should obtain medical advice if they are pregnant or have high blood pressure / heart problems, or other contra indications.
8. Members / users are obliged to comply with Trinity Sport directions on conduct.

You will not under any circumstances abuse the facilities, University staff or any other member / user. You will be required to pay for any damage to our property.

9. Members / users are obliged to comply with Trinity College Dignity and Respect policy. <https://www.tcd.ie/Sport/about/terms-conditions/>.
10. Trinity Sport reserves the right to apply additional charges for damages, excessive cleaning, failure to vacate on time, unauthorised use of spaces, additional staffing, security callouts, equipment or facility misuse, or breach of booking conditions. Repeat breaches may result in cancellation of future bookings and/or refusal of access.
11. All accidents / incidents must be reported to the Duty Manager / Trinity Sport member of staff immediately.
12. Failure to comply with Trinity Sport's rules and regulations may result in your membership / access being suspended or terminated.
13. Facility hire is subject to availability, operational requirements, Trinity College Dublin requirements, student sport priority use, maintenance, examinations, events, staffing, weather, health and safety, and other facility-specific conditions. Trinity Sport reserves the right to relocate, amend, cancel, or refuse bookings where required for operational, safety, compliance, or University reasons. Where possible, Trinity Sport will offer an alternative date, time, facility, credit, or refund, depending on the circumstances.

14. Trinity Sport adheres to the Trinity College Child Protection policy. <https://www.tcd.ie/Sport/about/terms-conditions/>

15. The Trinity Sport code of ethics can be accessed below: <https://www.tcd.ie/Sport/about/terms-conditions/>

8. Lockers

1. Lockers are subject to availability.
2. Members and users are responsible for securing their personal belongings at all times.
3. Trinity Sport accepts no liability for loss, theft, or damage to personal belongings stored in lockers.
4. Standard lockers are for use during a single visit only. Items must not be stored beyond the same day of use.
5. Any items left in lockers beyond the permitted usage period may be removed by Trinity Sport staff without notice.
6. Removed items will be stored for up to 2 weeks. Items not claimed within this period may be disposed of.
7. Locker use is not permitted for overnight or long-term storage unless the member holds a valid locker subscription.
8. An annual locker subscription may be purchased by current members, subject to availability. Locker subscriptions do not guarantee a specific locker unless otherwise stated.
9. Further details are available via the Trinity Sport application or at reception.

9. Liability

1. Members and users participate in sporting, recreational, fitness, and related activities at their own risk and are responsible for ensuring that they are medically fit and appropriately prepared to take part.
2. Trinity College Dublin encompassing Trinity Sport shall not be liable for any loss, damage, theft, or deterioration of personal property brought onto or stored within Trinity Sport facilities, except where such loss or damage arises directly from the negligence or wrongful act of Trinity College Dublin, Trinity Sport, or its staff.
3. To the fullest extent permitted by law, Trinity College Dublin encompassing Trinity Sport shall not be liable for any indirect, consequential, or economic loss arising from the use of, or inability to use, Trinity Sport facilities, services, programmes, or activities.
4. Nothing in these Terms and Conditions shall exclude or limit any liability which cannot lawfully be excluded or limited, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any rights afforded to consumers under applicable law.
5. Trinity Sport reserves the right to close, restrict, suspend, alter, relocate, or withdraw facilities, services, programmes, or activities where reasonably required for operational, safety, maintenance, legal, weather-related, public health, University, or other legitimate reasons. Where appropriate, Trinity Sport will endeavour to provide reasonable notice and, at its discretion, may offer an alternative arrangement, credit, or

refund.

10. Data protection

1. All data collected and processed by Trinity Sport will be collected in accordance with the Data Protection acts 1988-2018 and processed in accordance with Trinity's Data Protection Policy: https://www.tcd.ie/info_compliance/data-protection/policy/ and Trinity's Privacy Notice: <https://www.tcd.ie/privacy/>
2. Trinity Sport request that you provide contact information upon joining. It is a member's responsibility to ensure any changes in personal data are updated, either at reception or by contacting sport@tcd.ie.

11. General

1. This agreement supersedes all prior agreements, arrangements and undertakings between the member/user and Trinity Sport.
2. Any disputes or complaints shall be addressed in accordance with the complaint procedure <http://www.tcd.ie/Sport/about/terms-conditions/> of Trinity Sport and in line with our Speak-Up policy.
3. We reserve the right at any time to alter or amend the whole or any parts of this agreement. Any significant changes to this agreement that will materially affect your membership will be notified via email and set out on the website. <http://www.tcd.ie/Sport/about/terms-conditions/> Minor changes to this agreement will be updated via the website on

<http://www.tcd.ie/Sport/about/terms-conditions/>

4. Facility hire is for personal/recreational use only unless otherwise agreed in writing. No person may provide coaching, instruction, training, lessons, commercial activity, paid services, or organised programmes in Trinity Sport facilities without prior written approval from Trinity Sport management. Trinity Sport reserves the right to cancel bookings, refuse access, charge the appropriate commercial rate, or suspend future bookings where unauthorised coaching or commercial use is identified.
5. We reserve the right without prior notice at any time to alter or amend the whole or any parts of the facility timetable. All information on activities is given in good faith; all activities are subject to change depending on circumstances.
6. Children under the age of 16 must be accompanied by an adult to use the swimming pool/climbing wall and court facilities. The supervision ratio for pool use is 1 adult:2 children. The minimum age for participants on Trinity Sport camps is 4.
7. Users aged 16 and 17 may avail of gym and pool facilities unsupervised, written consent from parent / guardian required. Free fitness consultation compulsory prior to gym usage. Discounts are available for second-level students.
8. Children under 16 may not use court facilities unsupervised. Where a court is hired for use by a child under 16, an adult must remain present and respon-

sible for supervision for the duration of the booking.

9. Trinity Sport reserves the right to refuse access where supervision, consent, age verification, or safeguarding requirements are not met. For school groups, camps, tours, parties, and youth programmes, additional programme-specific terms and conditions apply.
10. For children's camps, functions and parties please refer to additional terms and conditions available from the main reception and at <https://www.tcd.ie/Sport/children/info/>
11. Promotions, discounts, introductory offers, partner offers, and promotional codes are subject to availability and any specific terms stated at the time of promotion. Offers may be withdrawn, amended, or refused where misuse, error, ineligibility, or breach of terms is identified. Unless expressly stated, promotions cannot be combined, transferred, exchanged for cash, or applied retrospectively.
12. Photography/Videography policy:
 - i. No photographic or videographic devices are permitted to be used in poolside or in changing facility areas at any time.
 - ii. No photography/videography is permitted in any other facilities at any time except with prior approval from Trinity Sport. You can contact the Sports Centre reception to request this, or email sport@tcd.ie.
13. Where a member/user has an outstanding balance on their account, access to Trinity Sport facilities may be suspended until the outstanding balance is paid in full.

14. All lost property is held at Trinity Sport facilities for a maximum of two weeks, after this period it will be disposed of.
15. Credits may be issued as part of promotions, compensation in place of refunds, or commercial agreements, and are subject to specific conditions communicated at the time of issue.
16. A Credit issued by Trinity Sport or its authorised partners may be used as a form of promotional credit or account credit and are non-refundable and cannot be exchanged for cash.
17. Credits are valid for a specified period from the date of issue, as indicated at the time of issue. Expired credits will not be accepted or extended.
18. Credits are non-transferable and may only be used by the individual to whom they are issued, unless otherwise stated.
19. Credits may be redeemed against eligible Trinity Sport memberships, services, or products. Where the value of the purchase exceeds the credit balance, the remaining amount must be paid by the user.
20. Where the value of the credit exceeds the purchase amount, any remaining balance may be retained on the user's account for future use, subject to the credits expiry date.
21. Credits issued in place of refunds or promotional credit have no monetary value outside of Trinity Sport services and cannot be redeemed for cash under any circumstances.
22. Unauthorised use of credits remains the responsibility of the user. Trinity Sport accepts no liability for misuse.
23. Trinity Sport reserves the right to refuse, cancel, or withdraw any voucher

where misuse, fraud, or breach of these Terms & Conditions is suspected.

24. All credits use is subject to Trinity Sport Terms & Conditions.

The Trinity Sport terms & conditions are reviewed annually. The most recent version of our terms & conditions are available on our website.

For further information relating to all our facilities and services please visit our Trinity Sport www.tcd.ie/Sport/

This document was last reviewed in **June 2026** and is reviewed annually.