Removing the TCDconnect Settings

The steps are different depending on whether you are using a mobile device/smartphone or a laptop/desktop.

Deregistering a mobile device

Please follow the steps outlined on the website, depending on your device:

iOS (iPhone, iPad, iPod): http://isservices.tcd.ie/network/tcdconnectmobile-ios.php#removal
Android: http://isservices.tcd.ie/network/tcdconnectmobile-android.php#removal

Removing the settings on a PC or Mac

Overview:

1. Remove web browser proxy settings
2. Uninstall College supplied AntiVirus software, if installed
3. Remove the TCDwifi wireless network configuration settings, if applicable

1. Web Browser proxy settings removal

Internet Explorer for Windows PC

1. Launch Internet Explorer and click the Tools menu
2. Click Internet Options
3. Click the Connections tab
4. Click the LAN Settings button
5. Ensure that the only item ticked in the Local Area Network settings window is the Automatically Detect Settings box. All other fields should be unselected
6. All other fields should have any text such as 'tcdproxy...' or 'http://proxypac...' removed
7. Click the OK button twice to close the open windows.

Firefox for PC

(Instructions may vary slightly depending on browser version)

1. Launch Firefox.
2. Click on the Tools menu
3. Click on the Options menu
4. Click the Advanced icon
5. Click the Network tab
6. Click the Settings button
7. Ensure that the No Proxy option is selected
8. Click the Ok button twice to close the open windows

Safari for Mac OS

(Instructions may vary slightly depending on Mac OS installed)

1. Click on the Apple icon on the top left hand corner and click on System Preferences
2. Under the Internet and Network section, click on the Network icon
3. Under the Location field you may have setup multiple profiles to connect to the wired and wireless networks
4. Click on the arrows beside the Location field, click on Edit Locations
5. In the list you can choose the location profiles to delete which relate to the TCD network, such as residences or TCDwifi – or similar depending on what you called them at the time of setup
6. Highlight the location profile you want to delete and click the – sign to remove it.
7. If there is only one location there: "Automatic", or you modified an existing location you use elsewhere you will need to remove the proxy settings from that location
    a. For both the Airport connection and Ethernet connection
    b. Click the Advanced button if there, (OS X 10.4.11 will not have and advanced button, skip to the next step)
    c. Click on the Proxies tab
    d. Un-tick any of the ticked proxy options, such as
        i. Web proxy
        ii. Secure web proxy
        iii. Automatic Proxy configuration
        iv. There may be more so make sure to get them all
    e. Click OK
    f. Click Apply

Firefox for Mac OS

(Instructions may vary slightly depending on browser version)

1. Launch Firefox
2. Click on the Firefox menu and click on Preferences menu
3. Click on the Advanced icon then click on the Network tab
4. Click on the Settings button
5. Ensure that the Direct Connection to the Internet option is selected
6. Click the Ok button twice to close the open windows.

2. Uninstall College Supplied Anti Virus Software

If you installed one of the College supplied antivirus software applications, (McAfee Virusscan Enterprise for PC and McAfee Virex\Virusscan for Mac), you must uninstall them when leaving College, for licencing reasons.

PCs – McAfee Virusscan Enterprise Uninstall instructions

McAfee Virusscan Enterprise may have been provided by IS Services when your computer was registered, (instructions may vary slightly depending on Microsoft Windows OS)

1. Click on the Start button and click on Control Panel menu
2. Click on the Add or Remove programs (Windows XP) or under Programs - Uninstall a program option (Windows Vista/ 7)
3. Scroll down the list of installed programs until you find McAfee Virusscan Enterprise listed
4. Highlight it and click the uninstall button
5. Follow the uninstall wizard instructions accepting the default options until the uninstall process completes
6. Restart your computer after the uninstall completes

Macs – McAfee Virex/Virusscan Uninstall Instructions

(You may have installed Virex or VirusScan for when you registered your Mac in College)

1. Search for a file called VirexUninstall.command or Virusscan Uninstall.command on the hard drive of your Macintosh
2. Click on this file and it will may prompt you to supply a local computer password, please note this is the password for your Mac and not your College network login password
3. The uninstall will begin and, once complete, close this window
4. If you cannot find a Virex Uninstall.command (it may also be called Virusscan Uninstall.command), then search for any files starting with Virex or Virusscan and drag them to the Trash icon and empty the Trash.

3. TCDwifi wireless configuration removal instructions

You may wish to remove the configuration settings for the TCDwifi wireless network as you will no longer be connecting to it.

Windows 8.1

1. Right-click on the Start Button on the desktop and select Command Prompt
2. In the command prompt window type

   netsh wlan delete profile name="TCDwifi"

   and press enter

Windows 8

3. Click on the network icon in the taskbar on the bottom right of the desktop.
4. The Networks pane will appear.
5. Right click on TCDwifi and select 'Forget this network'

Windows 7 and Vista

6. Click Start
7. Open Control Panel
8. Choose "Network and Internet" or "Network and Sharing Center", whichever is present
9. Choose "Manage wireless networks"
10. Highlight the TCDwifi, or any other TCD related networks, by clicking on them
11. Click the "Remove" button
12. Click "Yes" if prompted

Windows XP

1. Click Start
2. Open Control Panel
3. Open "Network Connections"
4. Right click on the "Wireless Network" icon and choose properties
5. Open the "Wireless Networks Tab"
6. Highlight the TCDwifi, or any other TCD related networks, by clicking on them
7. Click "Remove"
8. Click OK

Mac OS X

(Instructions may vary slightly depending on Mac OS installed)
1. Click on the Apple icon on the top left hand corner and click on System Preferences
2. Under the Internet and Network section, click on the Network icon
3. Choose Airport
4. Click the Advanced button if there, (OS X 10.4.11 will not have and advanced button, skip to the next step)
5. Under the "Airport" tab, click on the TCDwifi network to highlight it
6. Click the minus symbol – to remove it
7. Click OK
8. Click Apply