

## Connecting to the VPN Service – Windows PCs

1. Click Start - All Programs (or All Apps) - Cisco - Cisco AnyConnect Secure Mobility Client - Cisco AnyConnect Secure Mobility Client.
2. In the white box type 'anyconnect.tcd.ie' as above. Click 'connect'.



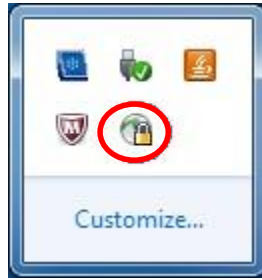
3. You will be prompted to enter your College username and network login password. Click OK.



4. Once the connection is established a pop up window will appear in the bottom right corner of the screen, and then vanish.



Subsequently an icon will appear in the notification area with a closed padlock symbol indicating a connection.



5. To disconnect the session either click disconnect on the main client window (on the task bar) or right click the icon in the notification area and select VPN Disconnect.



## Uninstalling the VPN software – Windows PCs

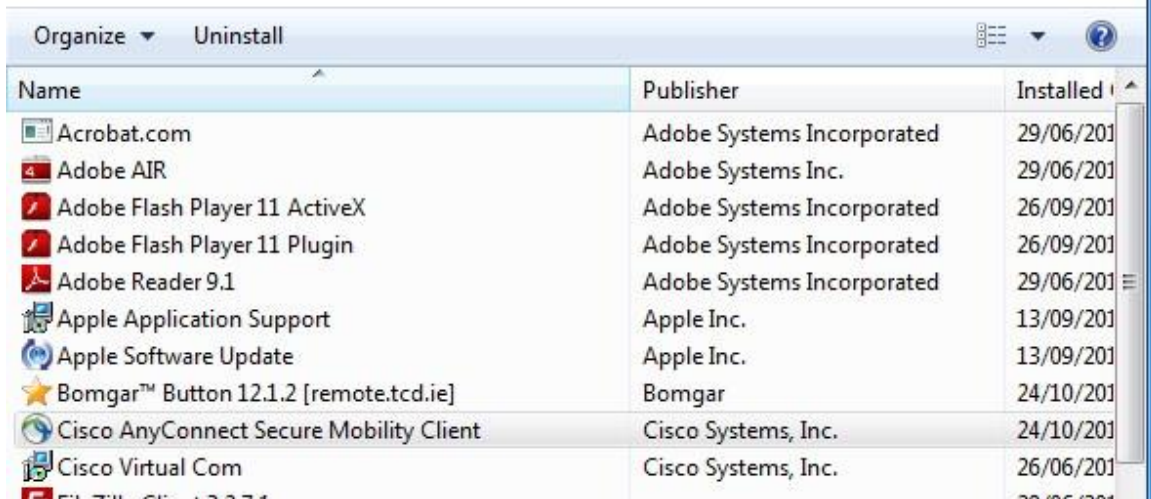
If you are leaving TCD or have some other reason to uninstall the VPN software please follow these steps:

1. In Windows 10 click the **Start** button – **All Apps** – **Cisco** and then **right-click on Cisco Anyconnect Secure Mobility Client** and choose **Uninstall**.

In other versions of Windows choose **Start - Control Panel** and select **Programs and Features**. Select **Cisco AnyConnect Secure Mobility Client** and select **Uninstall**.

## Uninstall or change a program

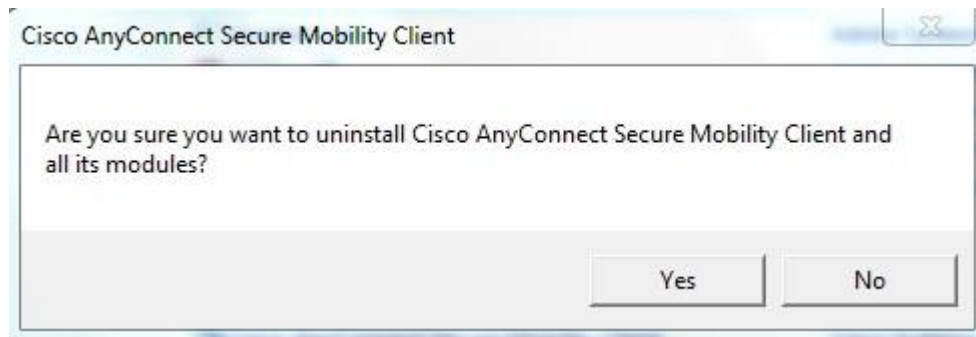
To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.



The screenshot shows the Windows 'Uninstall' window with the following data:

Name	Publisher	Installed
Acrobat.com	Adobe Systems Incorporated	29/06/201
Adobe AIR	Adobe Systems Inc.	29/06/201
Adobe Flash Player 11 ActiveX	Adobe Systems Incorporated	26/09/201
Adobe Flash Player 11 Plugin	Adobe Systems Incorporated	26/09/201
Adobe Reader 9.1	Adobe Systems Incorporated	29/06/201
Apple Application Support	Apple Inc.	13/09/201
Apple Software Update	Apple Inc.	13/09/201
Bomgar™ Button 12.1.2 [remote.tcd.ie]	Bomgar	24/10/201
Cisco AnyConnect Secure Mobility Client	Cisco Systems, Inc.	24/10/201
Cisco Virtual Com	Cisco Systems, Inc.	26/06/201

2. When prompted to uninstall the software choose Yes. If notified that the client software has stopped then choose OK.



3. You may be prompted to restart the computer following the uninstallation – do so to complete the uninstallation.