

Making an EFT payment to Zurich Life

| Mercer Aspire Business | |
|------------------------|-----------------------------|
| Bank Name | Citi |
| Bank Address | 1 North Wall Quay, Dublin 1 |
| Account name | Zurich Life Assurance plc |
| BIC | CITIE2XXXX |
| IBAN | IE04CITI99005100101176 |

The two-step rule:

1. Let us know it's you

Employers

Always quote your group reference number in the EFT reference when making payments to a scheme.

Pension Members, Savers & Investors

Always quote the Policy Number or if it's a new plan, quote the Name & Date of Birth of the policy owner in the EFT reference.

| If you're making a payment from: | Place your Policy Number/Name and DOB in this field: |
|----------------------------------|--|
| Bank of Ireland | "Reference" field |
| AIB | "Receiver Message" field |
| Permanent TSB | "Reference" field |
| Ulster Bank | "Beneficiary" field |
| KBC | "Reference" field |

2. Let us know it's done

So that we can track and allocate the payment, send us an email to escashiers@zurich.com and your service team aspire@zurich.com telling us:

- A. Exact amount
- B. **For Employers:** Group Pension Number if making payments to a scheme

OR

For Pension Members, Savers & Investors: Policy Number or if it's a new plan, quote the Name & Date of Birth of the policy owner

- C. Supporting instructions (if relevant)



Help us, Help you!

Picture yourself looking through your bank statement trying to decipher different transactions, it can be a time consuming and sometimes frustrating task.

At Zurich we allocate hundreds of payments daily, so if the above information isn't provided it can lead to delays in service.

With your help we can get your policy up and running in no time!



Is there anything else I need to know?

Depending on who you bank with, it can take 3-5 working days for Electronic Transfers to reach us.

Please remember that the Investment date is the date we receive funds assuming that we have a valid fund choice (and application form where relevant). If we don't have a valid fund choice, the effective date will be the date that the fund choice is received.

