Corporate Services Division
Corporate Services Division

Delivering quality services that enhance the Student Experience, support the Trinity community and enables the University to achieve its mission.
Corporate Services Division

Twelve Functions.
Seven Focus Areas.
One Goal.
Focus Areas

1 High Quality Services
2 Financial Sustainability
3 Digital
4 Building Our Capability
5 Improving Efficiency & Flexibility
6 Infrastructure
7 Environmental Sustainability
High Quality Services — Cohesive and professional, we are now:

- User-centred
- Always On
- Collaborative
- Revenue Generating
Financial Sustainability — By focusing on increasing Financial Sustainability, we have:

CONTRIBUTED — Incremental net financial contributions increased by €33m. (2013–2018)

EXPANDED — Positively capitalised on Trinity College brand.

DELIVERED — Significantly supported the academic mission.
By embracing digital technology, we have become:

- Responsive
- Communicative
- Inclusive
- Enabling
- Reliable
Building our Capability —
By enhancing our capability and using the skills of all our people we have:

- Supported Personal Development
- Enhanced Leadership
- Inclusion & Diversity
Improving Efficiency & Flexibility —
We have:

- Established Service Centres
- Driven Efficiencies
- Improved Financial Reporting
Infrastructure —
By continuously driving improvement through efficiencies, we have:

- Major Building Projects
- Opened up the Campus
- Delivered on Infrastructure
- Strong Governance
Environmental Sustainability —
With a determined and increased focus on Environmental Sustainability, we achieved:

REDUCTIONS IN
- Energy consumption –26%
- Greenhouse Gas Emissions –7%
- Water Use –41% (vs. 2008)
- Paper Waster –51%

INCREASES IN
- Renewable Energy +213%
- Waste Recycling +46%
- Biodiversity Tree Planting campus pollinator plan.

AND ARE LEADERS IN
- Supporting elimination of single use plastics. First Irish University to join ISCN. Significantly reducing our carbon footprint.
- Award-winning Green Data Centre.
“SITS has brought college into the 21st century in respect of documenting student assessment”

Professor Brian Foley, former Head of the School of Engineering
“Always quick and efficient in mitigating queries. Keep up the good work guys!”

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Student feedback on IT Services
“It gives Bank of Ireland great pleasure to continuously work on deepening and strengthening our relationship with Trinity — a college associated with original thought and innovation for many centuries”

Sean L’Estrange, Head of Bank of Ireland, Dublin Central
Did you know? Corporate Services...

Provided **€90,000 support for student start-up** scheme Launchbox in the last three years

Operates the largest hotel in Dublin City centre during the summer, at **1,800 beds**
Did you know? Corporate Services...

- Spent €1m to improve and refurbish facilities in the Arts Block (2018)
- Last year generated €24.5m to pay better facilities and extra Professors
- Manages 108 acres, the equivalent of 72 football pitches
Did you know? Corporate Services...

- Cleared over **1,000 tonnes** of snow this year
- Changed **15,000 light bulbs** last year
- Provided academic skills **workshops for almost 4,000 students** last year
Corporate Services Division

The Future of the Corporate Services Division.
Quality services that support Trinity and enable the University to achieve its mission.
Corporate Services Division —
The Future of the Corporate Services Division:

- Student Experience
- Investing in People
- Commercial Revenue
- Digital Trinity
- Develop Our Campus
- Enhance Efficiency