



Trinity College Dublin
Coláiste na Tríonóide, Baile Átha Cliath
The University of Dublin

Corporate Services Division

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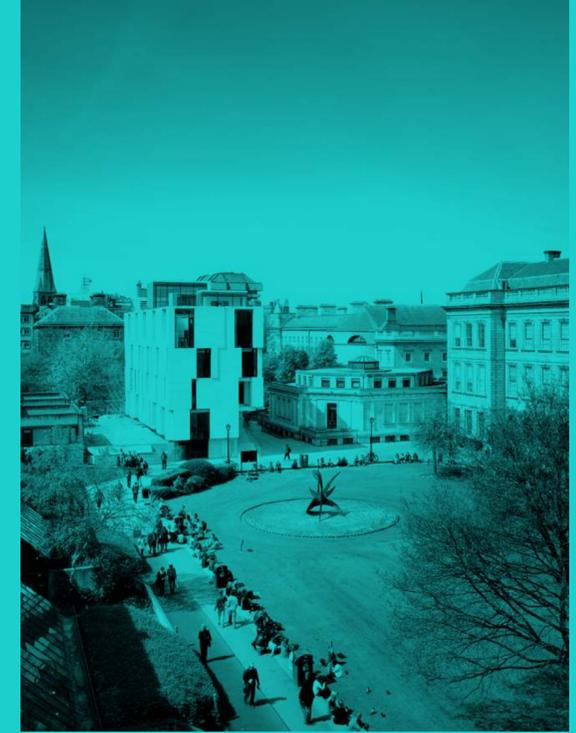
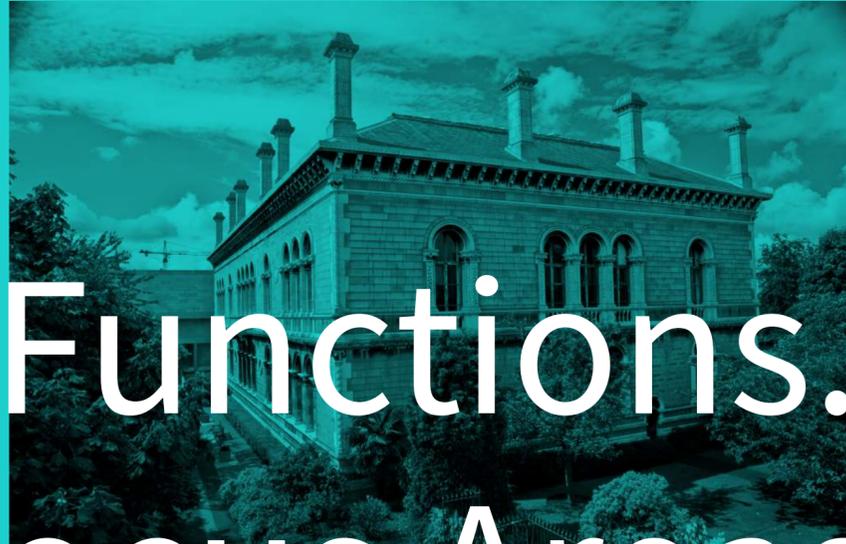


Delivering quality services that enhance the Student Experience, support the Trinity community and enables the University to achieve its mission.



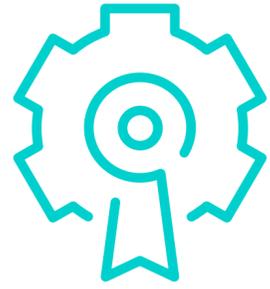
Corporate Services Division

Twelve Functions. Seven Focus Areas. One Goal.



Focus Areas





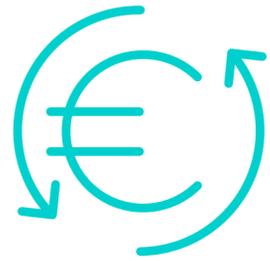
High Quality Services — Cohesive and professional, we are now:

User-centred

Always On

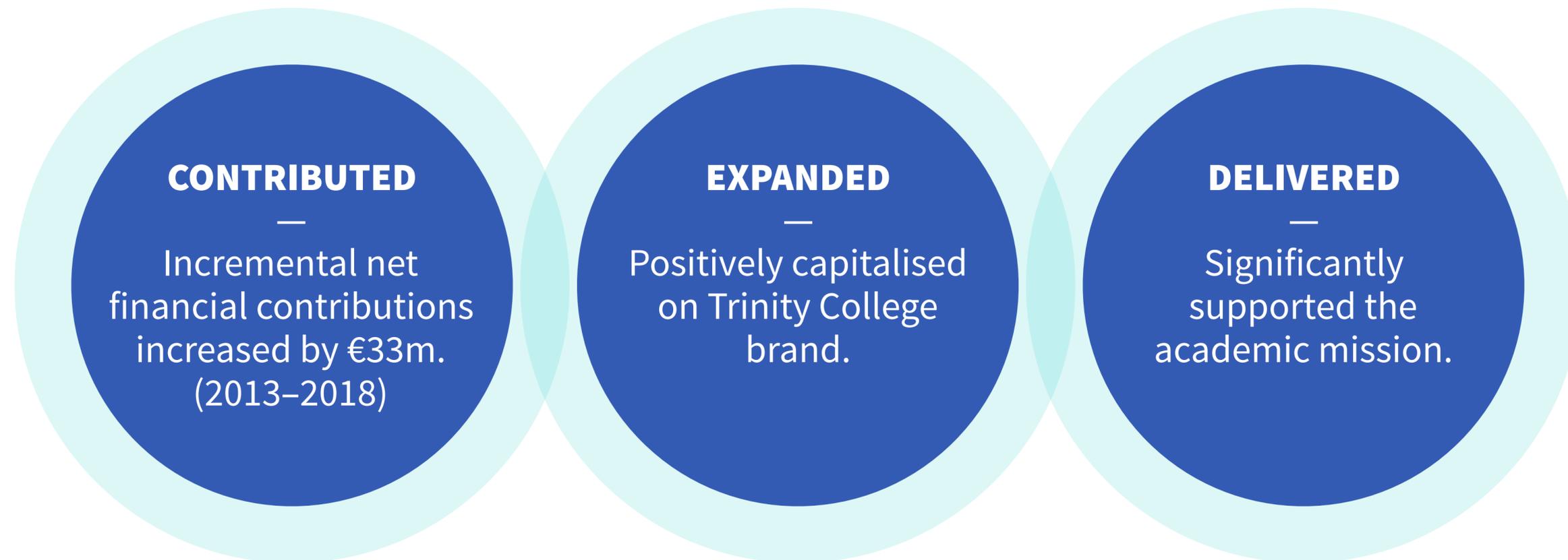
Collaborative

**Revenue
Generating**



Financial Sustainability —

By focusing on increasing Financial Sustainability, we have:





Digital –

By embracing digital technology, we have become:

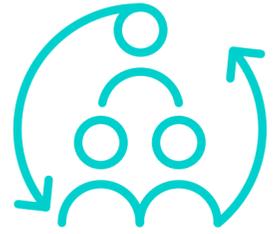
Responsive

Communicative

Inclusive

Enabling

Reliable



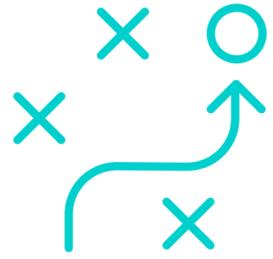
Building our Capability –

By enhancing our capability and using the skills of all our people we have:

**Supported
Personal
Development**

**Enhanced
Leadership**

**Inclusion &
Diversity**



Improving Efficiency & Flexibility – We have:

**Established
Service
Centres**

**Driven
Efficiencies**

**Improved
Financial
Reporting**



Infrastructure —

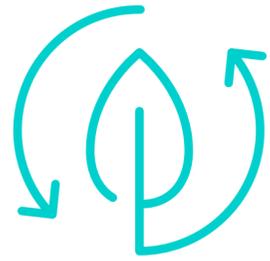
By continuously driving improvement through efficiencies, we have:

**Major Building
Projects**

**Opened up
the Campus**

**Delivered on
Infrastructure**

**Strong
Governance**



Environmental Sustainability —

With a determined and increased focus on Environmental Sustainability, we achieved:

REDUCTIONS IN

—
Energy consumption **-26%**
Greenhouse Gas Emissions **-7%**
Water Use **-41%** (vs. 2008)
Paper Waster **-51%**

INCREASES IN

—
Renewable Energy **+213%**
Waste Recycling **+46%**
Biodiversity Tree Planting
campus pollinator plan.

AND ARE LEADERS IN

—
Supporting elimination of single use plastics. First Irish University to join ISCN. Significantly reducing our carbon footprint. Award-winning Green Data Centre.

“SITS has brought college into the 21st century in respect of documenting student assessment”

—
Professor Brian Foley, former Head of the School of Engineering

“Always quick and efficient in mitigating queries. Keep up the good work guys!”

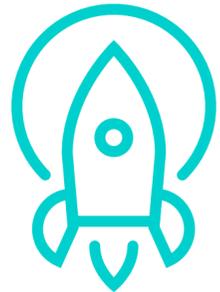
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Student feedback on IT Services



“It gives Bank of Ireland great pleasure to continuously work on deepening and strengthening our relationship with Trinity — a college associated with original thought and innovation for many centuries”

—
Sean L’Estrange, Head of Bank of Ireland, Dublin Central

Did you know? Corporate Services...



Provided **€90,000 support for student start-up** scheme Launchbox in the last three years



Operates the largest hotel in Dublin City centre during the summer, at **1,800 beds**

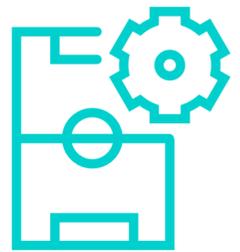
Did you know? Corporate Services...



Spent €1m to improve and refurbish facilities in the Arts Block (2018)



Last year **generated €24.5m** to pay better facilities and extra Professors



Manages 108 acres, the equivalent of 72 football pitches

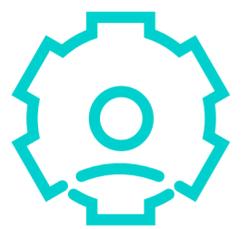
Did you know? Corporate Services...



Cleared over **1,000 tonnes** of snow this year



Changed 15,000 light bulbs last year



Provided academic skills **workshops for almost 4,000 students** last ye

Corporate Services Division



The Future of the Corporate Services Division.



Corporate Services Division

Quality services that support
Trinity and enable the University
to achieve its mission.



Corporate Services Division – The Future of the Corporate Services Division:

**Student
Experience**

**Investing
in People**

**Commercial
Revenue**

**Digital
Trinity**

**Develop
Our Campus**

**Enhance
Efficiency**