

**Trinity College Dublin**

Coláiste na Tríonóide, Baile Átha Cliath

The University of Dublin

# Corporate Services Division



## Corporate Services Division

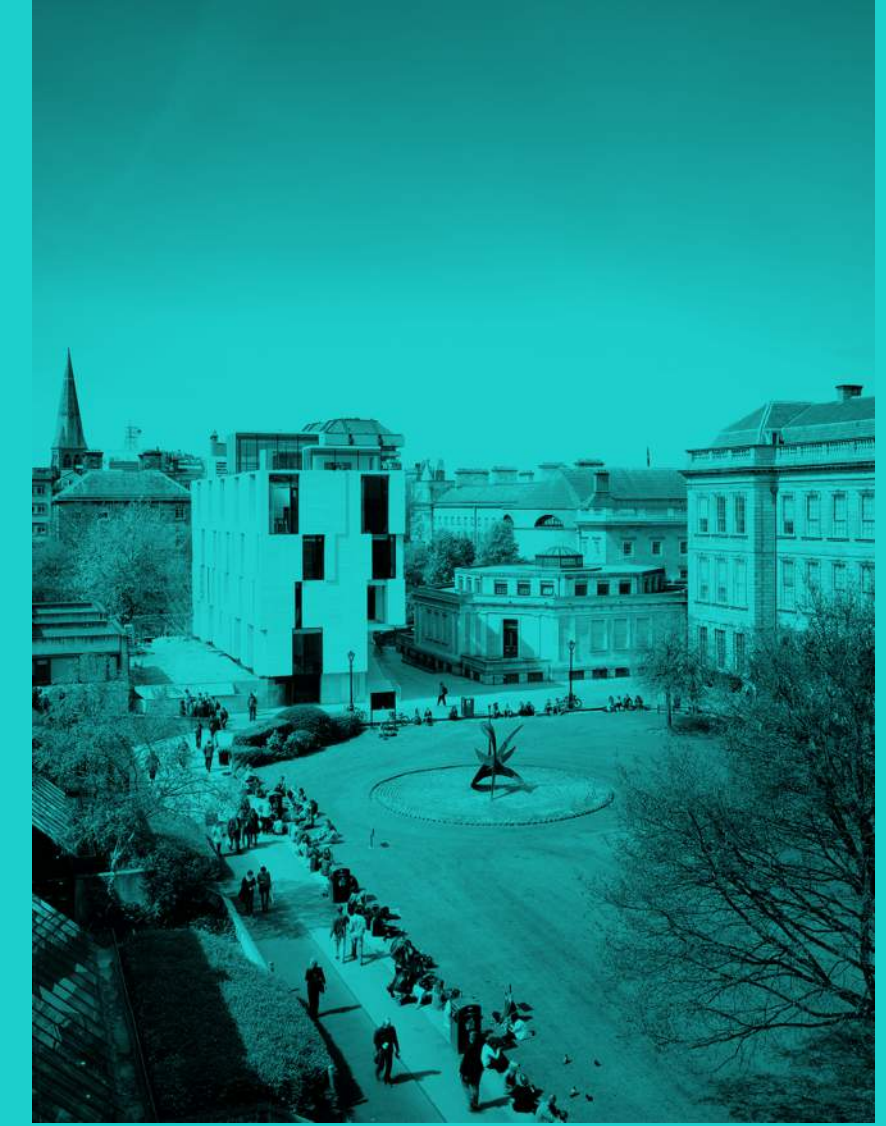
Delivering quality services that enhance the Student Experience, support the Trinity community and enables the University to achieve its mission.



# Corporate Services Division

# Twelve Functions. Seven Focus Areas. One Goal.

Trinity College Dublin, The University of Dublin





# Focus Areas





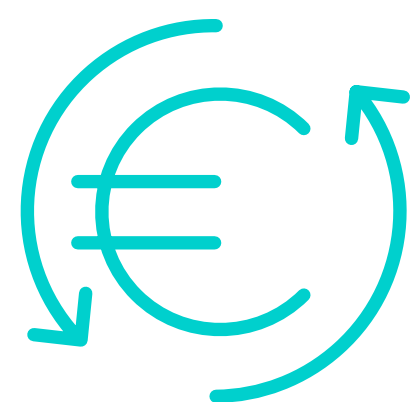
## **High Quality Services —** Cohesive and professional, we are now:

**User-centred**

**Always On**

**Collaborative**

**Revenue  
Generating**



## Financial Sustainability —

By focusing on increasing Financial Sustainability, we have:

### **CONTRIBUTED**

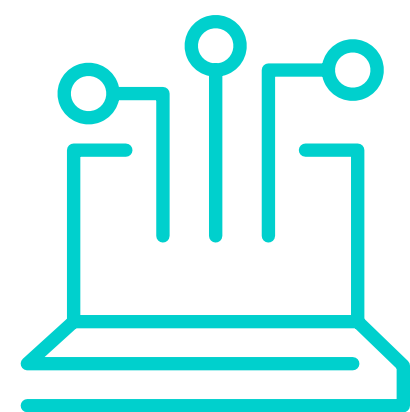
—  
Incremental net  
financial contributions  
increased by €33m.  
(2013–2018)

### **EXPANDED**

—  
Positively capitalised  
on Trinity College  
brand.

### **DELIVERED**

—  
Significantly  
supported the  
academic mission.



**Digital —**

By embracing digital technology, we have become:

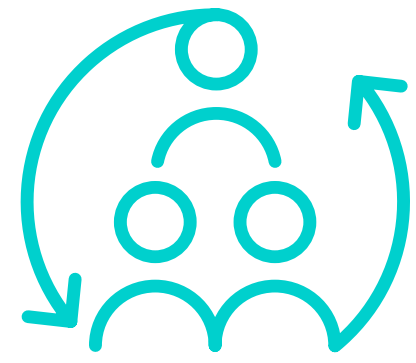
**Responsive**

**Communicative**

**Inclusive**

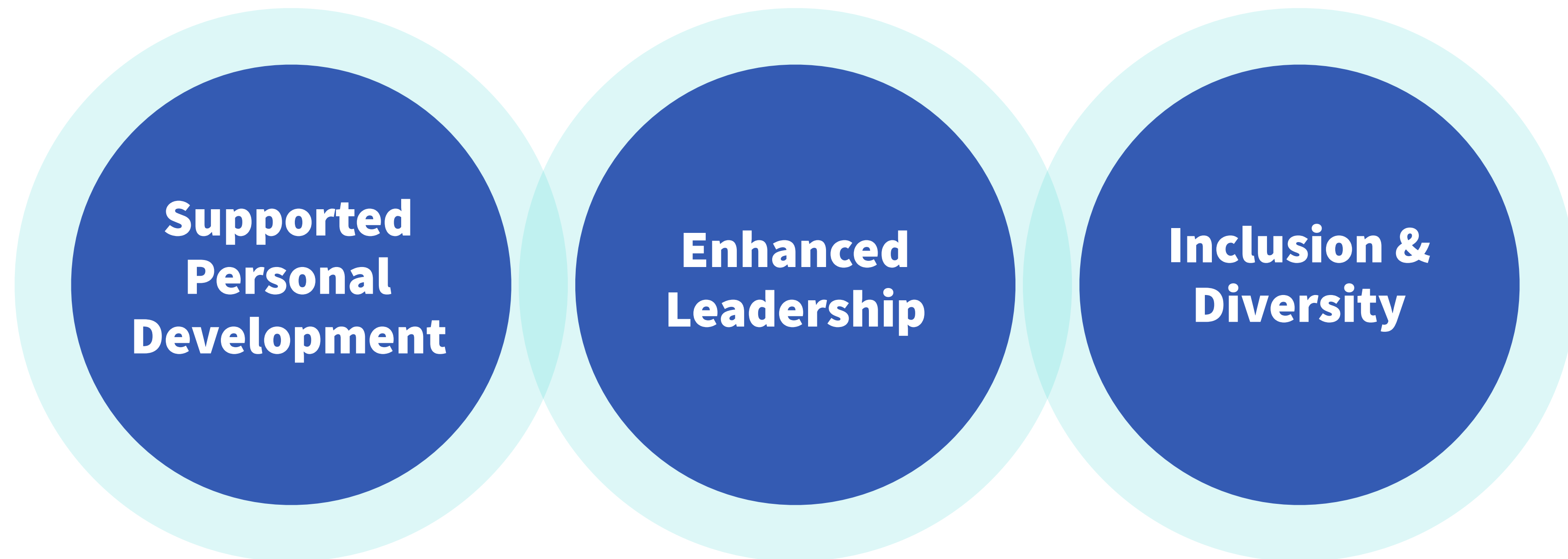
**Enabling**

**Reliable**

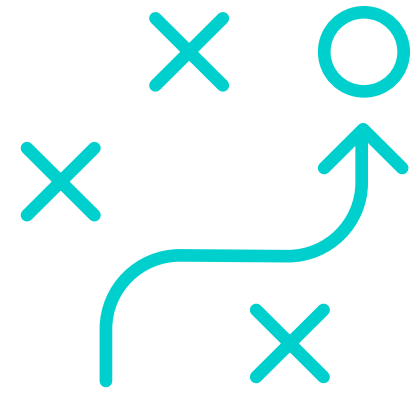


# **Building our Capability —**

By enhancing our capability and using the skills of all our people we have:







# Improving Efficiency & Flexibility – We have:

**Established  
Service  
Centres**

**Driven  
Efficiencies**

**Improved  
Financial  
Reporting**



## **Infrastructure —**

By continuously driving improvement through efficiencies, we have:

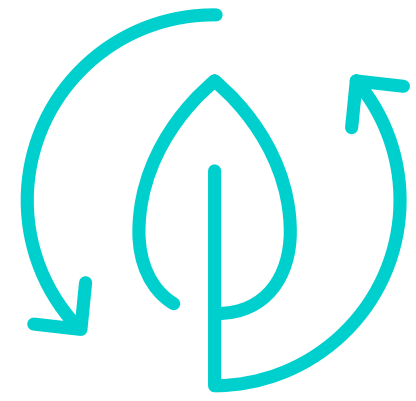
**Major Building  
Projects**

**Opened up  
the Campus**

**Delivered on  
Infrastructure**

**Strong  
Governance**





# Environmental Sustainability —

With a determined and increased focus on Environmental Sustainability, we achieved:

## REDUCTIONS IN

—  
Energy consumption **–26%**  
Greenhouse Gas Emissions **–7%**  
Water Use **–41%** (vs. 2008)  
Paper Waster **–51%**

## INCREASES IN

—  
Renewable Energy **+213%**  
Waste Recycling **+46%**  
Biodiversity Tree Planting  
campus pollinator plan.

## AND ARE LEADERS IN


—  
Supporting elimination of single  
use plastics. First Irish University  
to join ISCN. Significantly  
reducing our carbon footprint.  
Award-winning Green  
Data Centre.

The background of the slide is a blue-tinted photograph of a university building. In the foreground, a student is sitting on a wide set of stone steps, looking down at a book or papers. The building behind her has a classical architectural style with a large arched entrance and a balcony above it. The balcony is lined with many small, framed portraits. The overall scene is a quiet academic setting.

“SITS has brought college into  
the 21st century in respect of  
documenting student assessment”

**Professor Brian Foley, former Head of the School of Engineering**




A blue-tinted background image showing a large group of students sitting in rows in a lecture hall or classroom, facing towards the right side of the frame.

“Always quick and efficient in mitigating queries. Keep up the good work guys!”

---

**Student feedback on IT Services**



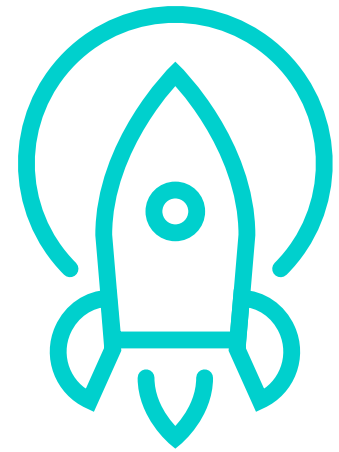
“It gives Bank of Ireland great pleasure to continuously work on deepening and strengthening our relationship with Trinity — a college associated with original thought and innovation for many centuries”

---

**Sean L'Estrange, Head of Bank of Ireland, Dublin Central**



## Did you know? Corporate Services...



Provided **€90,000 support for student start-up** scheme Launchbox in the last three years



Operates the largest hotel in Dublin City centre during the summer, at **1,800 beds**

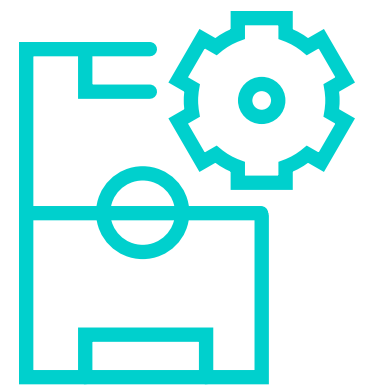
## Did you know? Corporate Services...



**Spent €1m** to improve and refurbish facilities in the Arts Block (2018)



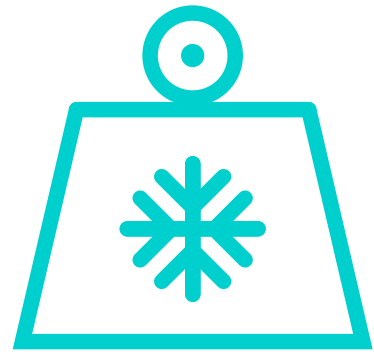
Last year **generated €24.5m** to pay better facilities and extra Professors



**Manages 108 acres**, the equivalent of 72 football pitches



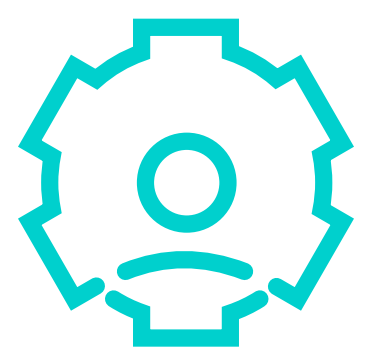
## Did you know? Corporate Services...



Cleared over **1,000 tonnes** of snow this year



**Changed 15,000 light bulbs** last year



Provided academic skills **workshops for almost 4,000 students** last ye



# Corporate Services Division



# The Future of the Corporate Services Division.





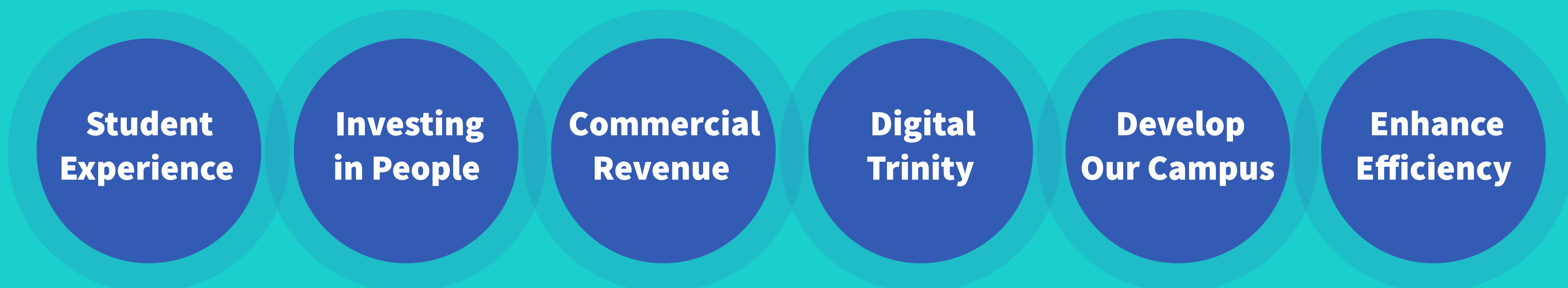
# Corporate Services Division

Quality services that support  
Trinity and enable the University  
to achieve its mission.



# **Corporate Services Division —**

## **The Future of the Corporate Services Division:**



**Student  
Experience**

**Investing  
in People**

**Commercial  
Revenue**

**Digital  
Trinity**

**Develop  
Our Campus**

**Enhance  
Efficiency**