Trinity College Dublin
Coláiste na Tríonóide, Baile Átha Cliath
The University of Dublin

Understanding & Managing Risk in the Workplace

Online Part-Time CPD Programme

This Session Will Begin Shortly

We will have a Q/A at the end and you can also use the chat function to ask any questions you may have during the presentation.
A copy of the slides will be emailed to everyone afterwards.

Note: *The information session will be recorded.*

Presentation Overview

- Welcome & Introduction
- CIHS & Where The Course Sits Within It
- Course Objectives & Who The Course Is For?
- Course Delivery & Timetable
- Course Overview
- Action Learning Component
- Entry Routes, Requirements & Tuition Costs
- Q & A’s

Welcome & Introduction

The Programme Management Team

Professor Siobhán Corrigan

Professor Nicholas McDonald

Mr. Rory Carrick
Course Administrator

Centre for Innovative Human Systems (CIHS)

- Multi-Disciplinary Research Team based in the School of Psychology, TCD
- 8 Research Staff; 9 Faculty Professors; 5 Industry Experts; 12 PhD Students & 2 Operational Support Staff
- Ongoing Collaborative Industry based research, education & training
- Funding – EU; SFI; HRB; Direct Industry Funding
- Core focus on the human role in critical complex operational systems & lifecycle approach to Socio-Technical Systems
- *https://www.tcd.ie/cihs/*

Centre for Innovative Human Systems

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PEOPLE
PROCESS
PERFORMANCE

Key sectors we work in

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The University of Dublin

PEOPLE
PROCESS
PERFORMANCE

Education & Training

- Online Post-Graduate Programme Managing Risk & System Change – Certificate, Diploma & Masters

https://psychology.tcd.ie/postgraduate/msc-riskandchange/

- STAMINA Human Factors Programme – Core & Train-the-Trainer & Human Factor's Master-Class in HealthCare

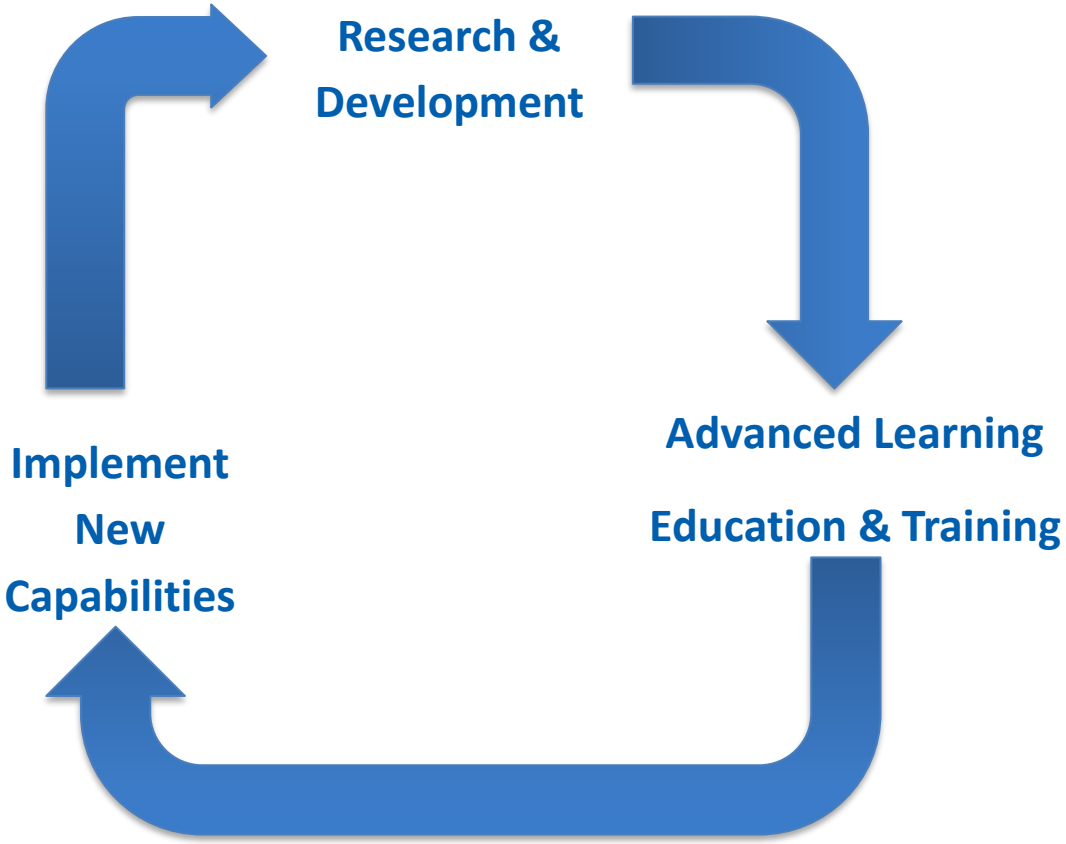
https://www.tcd.ie/cihs/

- CPD Programmes (under the Human Capital Initiative HCI funded under the HEA) - Understanding & Managing Risk in the Workplace

CPD in Understanding and Managing Risk in the Workplace | Trinity College Dublin (tcd.ie)

Where The CPD Course Sits Within CIHS

Virtuous Cycle of Innovation



CPD Understanding & Managing Risk in the Workplace - Background

Co-funded by the Erasmus+ Programme of the European Union

2018-1-IE01-KA202-038820

ORION

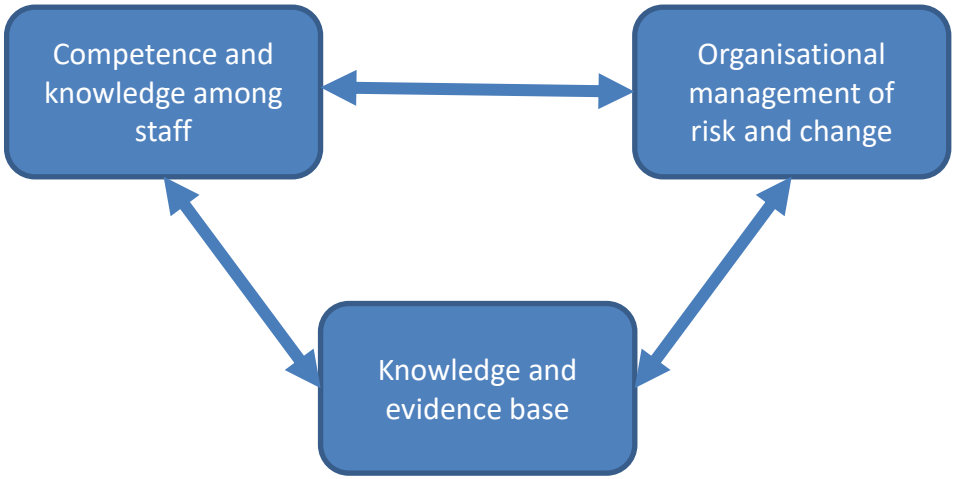
Operational Risk: Implementing Open Norms (ORION)

Intellectual Output 4 (IO4) Report October 2021
Implementation Framework

CPD Understanding & Managing Risk in the Workplace

Ethos and Objectives

- Understanding organisational challenges of risk and change
- Learning by doing - Link training to implementation
- Part of a wider learning journey
- Address complexity of operations
- Practical management of risk and change
- Supported project linked to own work/ own organisation
- Build evidence and contribute to developing organisational knowledge
- Organisational Innovation Cycle
- Applies across wide range of industry and services



Who is the Programme for?

The transfer of competence can transform practice, create new opportunities and generate new sources of value

The programme is designed to benefit those who have responsibility for

- Risk management
- Safety
- Improvement
- Change
- Evaluation and audit
- System design
- Managing operations
- Regulation

Course Overview

Date	Session Title	Lead Facilitator
27th January	1. Operational Risk & Operational Hazards	Prof. Pernilla Ulfvengren
3rd February	2. Proactive Risk Management	Prof. Nick Mc Donald
10th February	3. Modelling Operational Risk – The Role of Data Analytics	Dr. Daniele Baranzini
17th February	4. Monitoring & Measurement for Safety Assurance	Prof. Pernilla Ulfvengren
24th February	5. Change & Strategy	Prof. Nick Mc Donald
3rd March	6. Project Support	All
10th March	7. Project Support	All

Projects

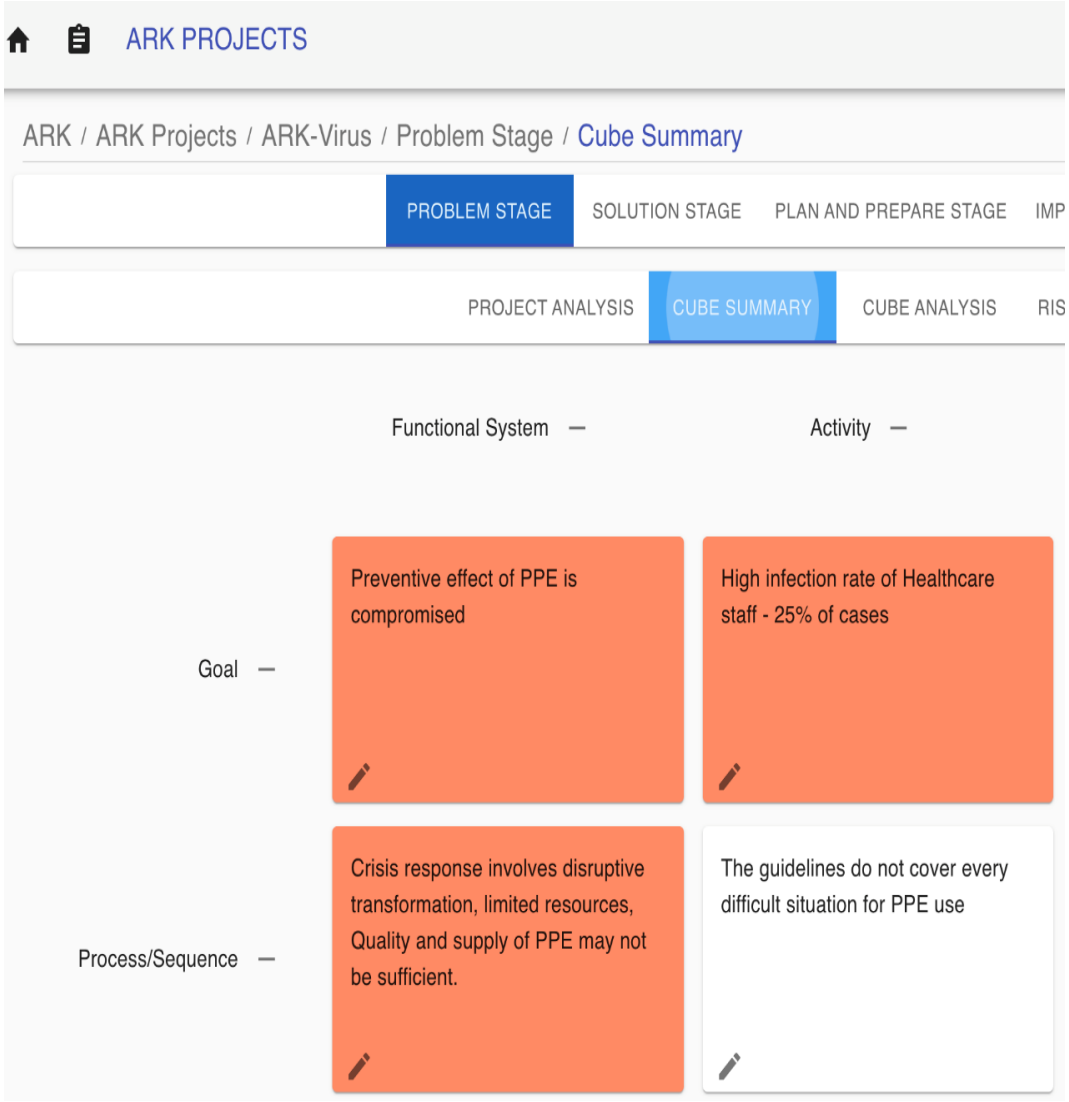
Practical project in your organisation or an organisation you are familiar with

Supported by weekly tutorial / project workshops

Implemented on ARK platform

Confidentiality assured

User Community of Practice



	Functional System	Activity	Sensemaking	Culture
Goal	Preventive effect of PPE is compromised	High infection rate of Healthcare staff - 25% of cases	There can be a conflict of interest between protecting oneself as much as possible and providing the best care for one's patient	Strong culture of care and concern for patients
Process/Sequence	Crisis response involves disruptive transformation, limited resources, Quality and supply of PPE may not be sufficient.	The guidelines do not cover every difficult situation for PPE use	Consistency of usage of PPE may be compromised by fatigue, stress, critical situations.	Norms for PPE usage are becoming well established
Social	Crisis response can involve new unfamiliar roles.	Rest areas, meal breaks, and community transmission may be critical areas	Social interactions at work and between work and home are difficult to manage with PPE	No answer
Information and Kn...	Guidelines can change frequently and need adapted to the particular situation	There is a lack of data about the actual use of PPE. Mostly anecdotal	Guidelines change - it is not always easy to interpret them in every situation	No answer

Online Delivery Format

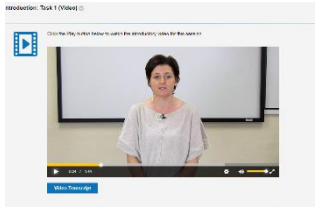
- Each session within this course will follow a similar format of mixing asynchronous and synchronous content
  - Asynchronous content

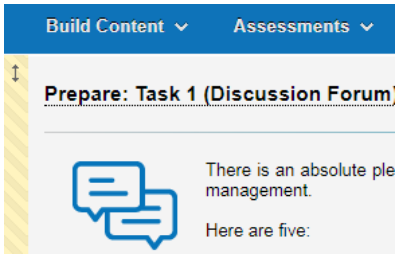
Content that the student can complete at their own pace at a time chosen by them within the session week. A range of asynchronous content presentation mechanisms are available - pre-recorded lectures/PowerPoint presentations, activities based around library readings, the use of web resources such as videos/animations/quizzes and tools such as Blackboard Learn's discussion forums, blogs and wikis**.**

  - Synchronous content

Real-time interactions between online lecturer and student. The student will have the week to complete the activities presented in the asynchronous content, before attending the synchronous element, where any queries can be raised, clarified and discussed in much more depth.

What a “session” looks like





Introduction

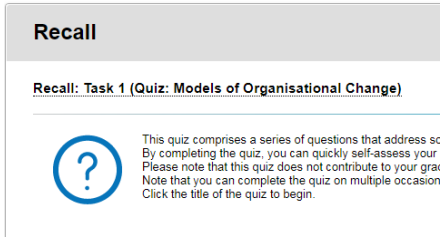
Extend

Prepare

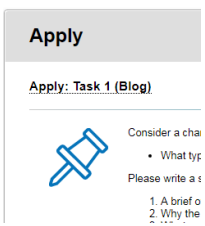
Recall

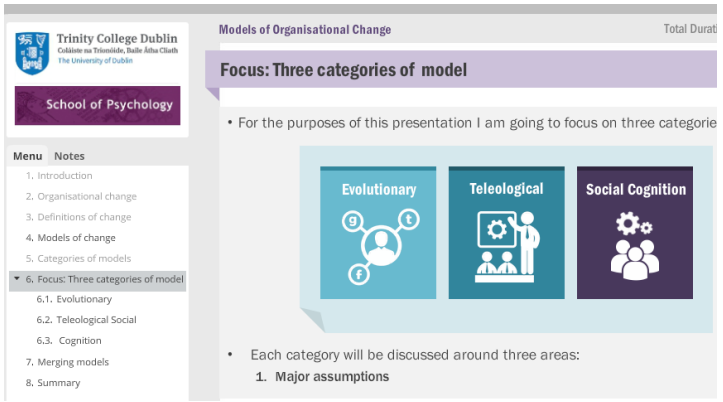
Study

Apply/ Reflect



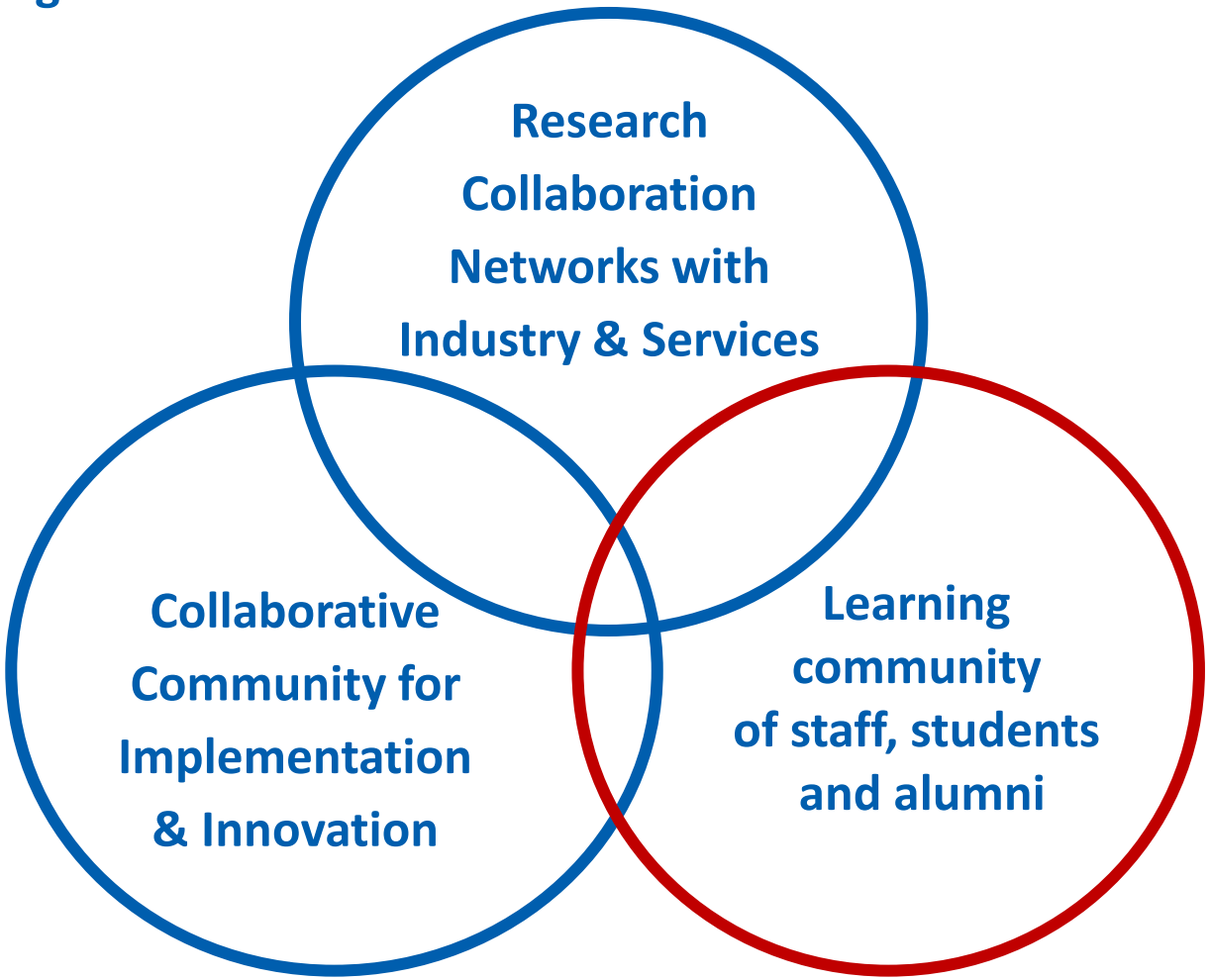
Online tutorial





Programme Aims – Innovation Community

Trinity College Dublin as a source of serious innovation in a global connected knowledge-intensive world.



Entry Requirements

- This course is designed to meet the needs and enhance the skills of professionals across all industry areas.
- It is open to all professionals with an interest in the area of understanding and managing risk.
- Ideally applicants will already be working in a risk based role or have an interest in moving to one.
- The course is also designed to allow those not currently in a work setting to fully benefit and participate in the course.

How to Apply & Tuition Fees

- Short online application form / Closing January 24th, 2022
  - https://www.tcd.ie/cihs/cpd-courses/riskmanagement/

- Collecting the following information
  - First Name
  - Surname
  - Email Address

- Tuition Costs
  - €1,500

Resources and Support

- Application Process
- Online Support for Student Learning Platform
- Mentor for Action Learning Project
- Dedicated Support from Course Administrator for the duration of your study

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Contact Details

Mr. Rory Carrick

Email: carrickr@tcd.ie

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Questions?
&
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