

CAO APPLICATION FREQUENTLY ASKED QUESTIONS

CAO & Accommodation Offer Process

Timeline

- Monday 7th September: Leaving Cert results
- Friday 11th September: CAO First Round Offers
 - CAO acceptance period: *11th September until 16th September*
- **From 12th September onwards:** Formal room offers **anticipated** to be sent out
 - Acceptance period: **Three days** after formal offer sent

Types of applicants

There are **four types** of applicants at present:

1. Provisional offer recipients
2. Waitlisted applicants
3. Late applicants (after 18th May)
4. Those who have not applied

CAO applicants who are allocated a room in Trinity Hall will receive an email once a room allocation has been made. This email will provide instructions on how to accept their room offer.

In short:

1. Accept TCD course offer
2. Receive TCD student ID
3. Monitor **personal email address** and the **new TCD email** for any correspondence related to accommodation.

Provisional offers are valid for First Round of CAO Offers only. Provisional offer will be automatically withdrawn if students fail to secure a place on a full-time, TCD taught degree during the 1st Round of CAO.

Similarly to provisional offers, **the waiting list will only be valid for 1st Round of CAO.** If the waitlisted applicant doesn't secure a place on a full-time, TCD taught degree during the 1st Round of CAO, they will be removed from the waiting list.

We anticipate that a small number of rooms will become available after First Round of CAO offers and we expect to **first contact those on the waiting list followed by new applicants if there any vacant places left.**

NEW APPLICANTS should be advised to apply through <https://accommodation.tcd.ie/StudentBookings/> using their Trinity College student ID, **NOT** their CAO number.

Please note, if a student receives a formal offer of accommodation from Trinity Hall, they will have **three days to accept to their offer.** Once the three days have expired, their offer will be **automatically withdrawn.**

ALL APPLICANTS are advised to monitor their personal email address, as well as the new TCD email that they will receive once they have accepted their CAO offer, for any correspondence related to accommodation.

Registration process using TCD student ID

Please use PC when applying – some mobile devices will not allow completion of the registration.

Q. I have been asked to re-register using my new TCD student number. How do I do this?

- Step 1 – Access <https://accommodation.tcd.ie/StudentBookings/>
- Step 2 – Complete registration with your TCD student ID.
- Step 2 – Open your email inbox and search for email from 'Student.Residences'
- Step 3 – This email will contain a link, click on this to complete registration.
- Step 4 – Log-in to the website, using your TCD student ID & password.

Q. What if I cannot find the registration email?

Please check your spam/trash/junk folders, as often email providers direct such emails to other folders. It is most certainly in one of those, please check.

Q. What if I cannot remember my password?

Please use the 'Forgot my Password' facility on the website

Accommodation charges and payment

Q. How do the accommodation charges work?

Accommodation Charges are split into two instalments:

- first one due before 28th September 2020.
- second one due before 23rd January 2021.

Both sets of charges will be published on your MyTCD account approximately 2 weeks prior to due date. You will receive a notification email once charges have been published and will be able to view and **pay these through your student portal: <https://my.tcd.ie>.**

Arrival

Q. When can I arrive?

You will be able to select an arrival slot during your web-induction. Arrival slots will be available from 28th September.

Your welcome pack will be ready for collection from reception in Trinity Hall – please ensure that you wear a face covering when arriving at Trinity Hall and until you reach your bedroom.

General questions

Q. Who are my flatmates? Can you tell me their names?

No, unfortunately we cannot give you information about your flatmates.

Q. Can my parent(s)/relatives stay with me on the move-in day?

No, only **one person can accompany** you on your move in day and they must leave Trinity Hall within an hour of arrival due to COVID-19 precautions. The person who comes with you must also sign into our contacts log that is held at reception.

Q. What do I bring with me? What's actually in the apartment?

Students will need to bring all of their own bedding, kitchenware, etc. There are limited kitchen and bedroom packs available, on a **first come first serve basis**. There is more information at <https://www.tcd.ie/accommodation/life-at-trinity/moving-in/>

[Note: might be easier to search on google '**trinity hall moving in**' and go from there]

Q. Is there parking for my car during the year?

You can bring your car with you to Trinity Hall, however there are limited parking spaces available. If you intend to keep your car here for the year, you will need to apply for a parking permit (these will be limited for 2020/21 AY – you will be informed of this within a few weeks of moving in.