### **Frequently Asked Questions**

## N.B. Please use a PC to submit your application as some mobile devices do not allow for the applications to be properly completed.

#### Q 1. What is the closing date for applications?

Closing date for applications to Trinity Hall is 11<sup>th</sup> May 2020. Applications will re-open after CAO Round 1 offers to fulfil remaining vacancies, if any arise. Allocations are not based on the timing your application was submitted.

#### Q 2. What is the application process?

- Step 1 Complete registration with your correct CAO number and your full name as per your CAO application.
- Step 2 Open your email inbox and search for email from 'Student.Residences@tcd.ie'. You are advised not to use a yahoo account.
- Step 3 This email will contain a link, click on this to complete registration.
- Step 4 Log-in to the website, using your CAO number & password.
- Step 5 Make an application for 2020/21. Check that you are applying for the correct year in the drop down box.
- Step 6 You will receive email confirmation when your application is submitted.

#### Q 3. What if I cannot find the registration email?

Please check your spam/trash/junk folders, as often email providers direct such emails to these folders.

#### Q 4. What if I cannot remember my password?

Please use the 'Forgot my Password' facility on the website. https://accommodation.tcd.ie/StudentBookings/Pages/Registration/Login.aspx

#### Q 5. What if I get an error – 'user not recognized'?

This means that you either have entered incorrect details or you have not confirmed your registration by clicking on the email you received when registering. Please refer to **registration email** in your inbox first, then if registration is confirmed, return to the accommodation portal. If still unable to log-in, please use 'Forgot my Password' facility:

https://accommodation.tcd.ie/StudentBookings/Pages/Registration/Login.aspx

#### Q 6. What are the two different room types available?

- **1. Single en-suite bedroom** a single en-suite bedroom with own bathroom and shower. Kitchen facilities shared with other 5-7 students. All single en-suite bedrooms are in Modern Apartments.
- **2. Twin en-suite bedroom** a twin bedroom (contains two beds, rather than one). Bathroom and shower shared with the other occupant in the room and kitchen facilities shared with other 4-7 students. All twin en-suite bedrooms are in Modern Apartments.

#### Q 7. Can I apply for on-campus accommodation (rooms in Trinity College)?

Trinity Hall is the designated student residence for incoming First Years. On-campus accommodation is generally reserved for final year and post-graduate students.

# Q 8. Will my application for Trinity Hall be disadvantaged/not taken into consideration if I specify that I would like to be considered for Private Accommodation at either Binary Hub or Kavanagh Court?

If you specify that you would like to be considered for Private Accommodation, your application will not be disadvantaged and will be reviewed by the Warden together with other applications. If you subsequently are not successful in securing a room in Trinity Hall, you will be nominated for rooms in the Private Accommodation if there are vacancies available.

Please note though that if you do book private accommodation before receiving a response from Trinity Hall, your application will no longer be considered for Trinity Hall as you will have already booked another Trinity College contracted accommodation.

#### Q 9. I am studying Dental Nursing (diploma course) – am I eligible to apply?

No, unfortunately if you are studying for a diploma in Dental Nursing you are not eligible to apply for accommodation at Trinity Hall.

#### Q 10. I am studying dual degree with TU Human Nutrition and Dietetics – am I eligible to apply?

You can place an application for Trinity Hall and your application will be considered on the basis that the course is actually delivered by Trinity College the year you are looking for accommodation.

## Q 11. Is there a deposit that needs to be paid or an application fee, at the time of making the application?

No, there is neither a deposit nor an application fee charged. Applications are made free of charge and students do not have to pay a deposit when applying to Trinity Hall.

#### Q 12. Is there an Open Day for Trinity Hall?

Open day is currently scheduled on **19**<sup>th</sup> **June 12noon – 6pm,** if you wish to view the facilities offered. <u>Please note this is subject to change.</u>