

Apartment Disagreements/Difficulties Process

Occasionally students sharing apartment have disagreements/difficulties. Consequently there is a process for handling these difficulties to ensure each person is treated fairly and in a consistent manner:

- (1) Student(s) tries to resolve issue directly with apartment mates.
- (2) If step (1) is unsuccessful, student(s) requests their assistant warden to attend a meeting with ALL parties to facilitate a resolution.
- (3) If step (2) is unsuccessful, the matter is escalated to the Warden who interviews all parties. At this stage the matter potentially becomes a disciplinary one and is dealt with accordingly. If the behaviour of a resident is deemed to be very anti-social that resident may be required to leave Hall.

Note that steps (1) and (2) are key to ensure that all apartment mates are aware that an issue exists and that they are given an opportunity to openly discuss and address the problem. If the process reaches step (3) the matter may become a disciplinary one for the offending apartment mates, and they must have been given the chance to address it before this stage.