



Trinity Sport Centre

Customer Experience Journey

Covid-19 Health and Safety Protocols:

Customer Arrival:

- Please book your 60-minute gym session slot or fitness class prior to arrival at Trinity Sport Centre via our online booking system and arrive at the time of your booking. You will not be able to enter Trinity Sport Centre without a booking and your Membership Access Card. Please do not attend the gym if you are feeling unwell or have a high temperature.
- Please arrive ready to train as use of changing rooms are prohibited, use of personal towels is mandatory in the gym and fitness classes. Fitness mats and water fountains are out of operation, please bring your own fitness mat and water bottle.
- Enter via the Westland Row Gate adhering to the 2m social distancing markings and follow directional arrows (keep right).
- Hand gel will be available at the entrance of the Trinity Sport Centre, sanitise your hands once you enter and continue to follow the directional arrows and maintain social distancing.
- Always confirm your booking at reception, use your membership card to swipe through the turnstiles.

Customer Usage:

- Please clean the equipment before and after use with paper towel and disinfectant spray. Hand gel, disinfectant spray bottles and pedal bins will be provided at numerous stations at the gym.
- The gym floor will be divided into clear zones with limited capacity of one member per zone. Members must keep a 2-meter distance during their session at all times.
- Please follow the directional signs at Trinity Sport Centre

Customer Exit:

- Once your session is finished exit the gym floor via the gym and reception turnstiles, keeping right at all times.

Trinity Sport Fitness Classes:

Customer entry:

- Please book your fitness class prior to arrival at Trinity Sport Centre via our online booking system and arrive at the time of your booking. You will not be able to enter Trinity Sport Centre without a booking and your Membership Access Card. Please do not attend the gym if you are feeling unwell or have a high temperature.



Coláiste na Tríonóide, Baile Átha Cliath
Trinity College Dublin

Ollscoil Átha Cliath | The University of Dublin

An Roinn Spóirt agus Áineasa
Department of Sport & Recreation

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- Enter via the Westland Row Gate adhering to the 2m social distancing markings and follow directional arrows (keep right).
- Hand gel will be available at the entrance of the Trinity Sport Centre, sanitise your hands once you enter and continue to follow the directional arrows and maintain social distancing.
- Always confirm your booking at reception, use your membership card to swipe through the turnstiles.

Customer usage:

- Please follow the directional signs at Trinity Sport Centre and make your way to the fitness studio as per your booking.
- Once at your location please go to a marked X on the floor and remain there throughout your session. This is to ensure social distancing is maintained.
- Please clean the equipment before and after use with paper towel and disinfectant spray. Hand gel, disinfectant spray bottles and pedal bins will be provided at numerous stations at Trinity Sport Centre

Customer Exit:

- Once your session is finished exit the fitness class, follow the directional signs to the reception turnstiles, keeping right at all times.