M.Sc. in Health Services Management
Annual Guest Lectures 2015
Thursday 4\textsuperscript{th} June and Friday 5\textsuperscript{th} June

“Managing Health Services Out of Austerity: Maintaining Quality, Enhancing Leadership, Promoting Engagement”

Thursday, 4\textsuperscript{th} June, 2015
9am to 9:30am Registration and Coffee
9:30am to 10am Welcome
Prof. Charles Normand, Course Director, MSc Health Services Management, TCD
10am to 11am “Reforming the Health Service”
Leo Kearns, National Lead, Transformation and Change, HSE
11am to 12pm “Challenges for the Health System in the Context of Public Sector Reform”
Robert Watt, Secretary General, Department of Public Expenditure & Reform
12pm to 1pm LUNCH
1pm to 2pm “Equal Partners: Engaging People with Disabilities in Service Planning & Delivery”
Leigh Gath, Confidential Recipient for Vulnerable Persons, Inclusion Ireland
2pm to 3pm “Quality and Safety - the Regulator’s Perspective”
Phelim Quinn, Chief Executive Officer, Health Information & Quality Authority
3pm to 4pm “Enhancing Leadership Effectiveness: Perspectives from Nursing”
Dr. Elizabeth Curtis, TCD School of Nursing, Nursing Leadership Network Group

Friday, 5\textsuperscript{th} June, 2015
8:15am to 8:45am Registration and Coffee
8:45am to 9am Launch of the TCD MSc Health Services Management Alumni Network
Mandy Lee, Course Coordinator, MSc Health Services Management, TCD
9am to 10am “Hospital Groups - an Opportunity for Reform”
Prof. John Higgins, Head of College of Medicine and Health, UCC
10am to 11am “The Irish Health System Post Economic Crisis: Where to from Here”
Dr. Sara Burke, Health Policy Analyst, Centre for Health Policy & Management, TCD
11am to 11:30am COFFEE
11:30am to 1pm “New Structures for Community Health Care in Ireland: The Challenges and Opportunities”
Pat Bennett, Chief Officer, Community Health Organisation, Area 8, Laois/Offaly, Longford/Westmeath, Louth/Meath
Martina Queally, Chief Officer, Community Health Organisation, Area 6, Wicklow, Dun Laoghaire, Dublin South-East
1pm to 2pm LUNCH
2pm to 3pm “Global Aspects of Palliative Care - Opportunities of Transformation”
Prof. Max Watson, Medical Director, Northern Ireland Hospice
3pm to 4pm “Performance Management in Health and Social care – What Works?”
Louise McMahon, Director of Performance Management and Service Improvement, Health and Social Care Board, Northern Ireland.

If you are an alumnus of our M.Sc. programme, please take a moment to complete our survey: https://www.surveymonkey.com/r/mschsm-alumni
Speakers’ Biographies

Pat Bennett, Chief Officer, Community Health Organisation, Area 8, Laois/Offaly, Longford/Westmeath, Louth/Meath
Pat Bennett is the Chief Officer for Community Healthcare Organisation Area 8. Prior to this he was the Director of Project Lifecourse in NUI Galway. Pat comes into his current role with the benefit of many years of previous experience working in senior positions within the Health and Social Services sectors. His assignments in the Health Sector included extensive experience at senior level in both the Acute Hospital and Community Care sectors. Pat’s was Chief Executive of the Adoption Authority of Ireland. Pat previously worked as Chief Executive of the Family Support Agency. He has also worked for the South Western Area Health Board (Assistant CEO), Eastern Health Board (General Manager) and St. James’s Hospital in a variety of roles culminating in the role of Bed Manager. Pat was educated at St. Mary’s C.B.S. in Portlaoise. He holds a Dip. in Hospital and Health Services Management from the Health Management Institute and a Masters in Social Science from UCC.

Dr. Sara Burke, Health Policy Analyst, Centre for Health Policy & Management, TCD
Dr Sara Burke is a health policy analyst, working as a research fellow in the Centre for Health Policy and Management, in Trinity College Dublin. She is currently co-ordinating a research project called ’Pathways to universal health care’. Her research interests include what happens health systems in economic crisis, inequalities in access to and quality of health services, as well as the political economy of health. She has a weekly health slot on RTÉ Radio 1’s Drive Time programme, writes regularly for the Irish Independent and the Medical Independent. Her book entitled Irish Apartheid, Healthcare Inequality in Ireland was published in 2009.

Dr. Elizabeth Curtis, TCD School of Nursing, Nursing Leadership Network Group
Elizabeth is a lecturer in the School of Nursing and Midwifery, University of Dublin, Trinity College (TCD). Her research interests are diverse and include Leadership, job satisfaction, change and neurosurgical nursing. Elizabeth is currently collaborating with colleagues both within and outside TCD on a number of research projects. Her publications include three books entitled Research Success in Nursing and Health Care (co-editor), Delegation: A Short Primer for the Practicing Nurse (co-author), Quantitative Health Research: Issues and Methods (principal editor) and a chapter on work motivation in a book entitled Leadership and Management in the Irish Health Service. She is currently working on another book entitled, Leadership and Change for the Health Professional.

Leigh Gath, Confidential Recipient for Vulnerable Persons, Inclusion Ireland
Leigh has been involved in disability advocacy since the age of 17. She has worked in Northern Ireland, Texas and now in Ireland. In Texas Leigh was arrested protesting the Olmstead v L.C & E.W US Supreme Court case in 1999 – the case involved the unjustified segregation of people with disabilities – a violation of the Americans with Disabilities Act. Having moved back to Ireland, Leigh became involved in disability advocacy and participated in a 27 hour protest outside the Dail in 2012 after funding for PA services for people with disabilities was halved. The campaign was successful and we came home with funding intact. After Aras Attracta, Leigh was appointed Confidential Recipient by the HSE to help protect vulnerable adults in residential settings funded or partially funded by the HSE from abuse or neglect.

Prof. John Higgins, Head of College of Medicine and Health, UCC
Professor John R Higgins is the UCC Professor of Obstetrics and Gynaecology and a practising consultant based at Cork University Maternity Hospital. He is also the Head of the College of Medicine and Health at UCC. He graduated from the medical school of Trinity College Dublin in 1988. He trained initially in Internal Medicine (MRCPI 1991). He commenced clinical and academic training in Obstetrics & Gynaecology at the Rotunda Hospital and the TCD Department of Obstetrics & Gynaecology (MRCOG 1996, MD 1996). He then undertook a fellowship at the University of Melbourne, Perinatal Research Centre at the Royal Women’s Hospital, Melbourne. He was appointed Senior Lecturer at the University of Melbourne and Consultant Obstetrician & Gynaecologist in the Mercy Hospital for Women in 2000. His ongoing clinical and research interests remain in all areas of high risk pregnancy. He returned to Ireland to take up the UCC Chair in Obstetrics & Gynaecology in 2001.

Leo Kearns, National Lead, Transformation and Change, HSE
Leo Kearns is the National Lead for Transformation and Change in the office of the Director General HSE. He joined the HSE in September last year, and since then is leading a major programme of transformation, with the HSE adopting a proactive and progressive role in the improvement of patient care in the Irish health system.
Louise McMahon, Director of Performance Management and Service Improvement, Health and Social Care Board, Northern Ireland

BA (Hons), PGCE, Dip. HSM, MBA (Open). Louise joined the U.K. National Health Service (NHS) as a General Management Trainee – a fast-track two year full-time graduate management training scheme. She has held a series of management posts in health and social care organisations on both jurisdictions on the island of Ireland including as Senior Commissioner in the Eastern Regional Health Authority and Hospital Network Manager in the Health Service Executive. Her early and more recent training has included experience in France and at the Kennedy School of Government, Harvard University. Louise is an active member of the Institute of Healthcare Management (IHM) and is the U.K. representative to the European Association of Hospital Managers. She was awarded Companionship of the IHM in 2014.

Martina Queally, Chief Officer, Community Health Organisation, Area 6, Wicklow, Dun Laoghaire, Dublin South-East

Martina Queally has over 25 years experience working in health services in Ireland and Australia with over 15 years of experience as a senior manager. Martina has successfully managed teams through significant change within the Irish Health System, notably, leading the development of the health promotion function within the South Western Area Health Board from 2000 to 2005. In 2005 she was appointed as Local Health Manager to Kildare West Wicklow where she led the establishment of the Local health office structure. In 2011 Martina assumed the role of Integrated Services Area Manager for Dublin South East Wicklow, where she led significant change management projects, integrating three former local health management structures and an acute hospital network. In January 2015 Martina was appointed to her current role as Chief Officer to Community Health Care Organisation Dublin South East Wicklow. Martina first trained as a Registered General Nurse before qualifying as a Midwife and Public Health Nurse. She graduated with a M.Sc. in Health services management from Trinity College Dublin in 2002. Martina has served on numerous national bodies including the National Council of Aging and Older Persons, the Expert Group on Fluoride and Fluoridation and the National Implementation Group for the National Ban on Smoking. Currently Martina represents the HSE on both the Dublin Age Friendly Alliance and Dublin City's Local Community Development Committee.

Phelim Quinn, Chief Executive Officer, Health Information & Quality Authority

Phelim was appointed Chief Executive on 26 November 2014. He joined HIQA as Director of Regulation and chief inspector of social services on 1 November 2012. He has 30 years of experience in health and social care services in Northern Ireland, most recently in Northern Ireland’s equivalent health and social care regulatory body - the Regulation and Quality Improvement Authority (RQIA). In RQIA, Phelim was Director of Operations and Chief Nurse Advisor and more recently, Director of Regulation and Nursing. In his role he was responsible for the strategic development and execution of a full programme of regulation across adult and children’s social care services including, nursing homes, residential care homes, day care services, domiciliary care services, residential children’s centres, residential family centres and voluntary adoption agencies. He also led the development of inspection methodologies to meet the increasing range of services.

Prof. Max Watson, Medical Director, Northern Ireland Hospice

Max Watson is Medical Director of the Northern Ireland Hospice, Visiting Professor at the University of Ulster, and Honorary Senior Lecturer at Queens University in Belfast. Max is author and editor of more than 10 palliative and oncology books with the Oxford University Press including the Oxford Handbook of Palliative Care, and has published extensively in a wide range of journals. His research interests include generalist palliative care education, cancer cachexia, dementia care at the end of life and the use of Ultrasound in Palliative care. Max worked in Nepal for eight years before completing palliative medicine training in London and Belfast. He has developed a range of teaching programmes in Palliative care including the European Certificate in Essential Palliative Care (ECEPC) and the European Certificate in Holistic Dementia Care. He has taught and lectured extensively across the world. Max has recently been piloting the use of ECHO technology in Northern Ireland as a means of “democratising medical knowledge” and improving the delivery of palliative care in resource limited areas.

Robert Watt, Secretary General, Department of Public Expenditure & Reform

Robert Watt is Secretary General of the Department of Public Expenditure and Reform in Ireland. The Department has responsibility for public expenditure policy, capital spending and Public Private Partnerships and overall management and reform of the Irish public service. Robert is leading a major public sector reform programme in areas such as procurement, shared services and digitalisation and civil service renewal. The Department is also driving the Civil Service renewal project which aims to modernize the Irish Civil Service. Enhanced performance and accountability is an integral part of this agenda. Robert is a member of the Government’s Economic Management Council and is a key advisor to the Government on budget, financial and economic matters. He is an economist and has experience in both the public and private sectors. He has worked in a range of roles within the Department of Finance as well as previously working as an Economic consultant. He is a member of the board of the NTMA and the Leuven Institute for Ireland in Europe.
M.Sc. in Health Services Management

Annual Guest Lectures, 4th and 5th June, 2015

“Managing Health Services Out of Austerity: Maintaining Quality, Enhancing Leadership, Promoting Engagement”

The M.Sc. in Health Services Management is designed to encourage and support health and social care professionals’ involvement in the management of health services.

The programme provides students with an understanding of management principles and their application to the complex environment of health and social care services. In addition to multidisciplinary teaching, drawing on the knowledge and expertise from across the Health Sciences and Business Studies at Trinity College, the programme also includes contributions from leading policymakers and senior managers in the Irish health system, thus ensuring a practical focus and equipping participants with the skills and understanding needed to manage more effectively in a rapidly changing environment.

For more information about the course, please go to: [http://medicine.tcd.ie/health_policy_management/postgraduate/msc/](http://medicine.tcd.ie/health_policy_management/postgraduate/msc/)

Centre for Health Policy and Management
School of Medicine
Trinity College Dublin

Guest Lectures Venue:
Lecture Theatre 2.57
School of Nursing and Midwifery
Gas Building, D'Olier Street, Dublin 2

Registration is required for attendance, please go to: [https://mschsm-tcd-junelectures2015.eventbrite.ie](https://mschsm-tcd-junelectures2015.eventbrite.ie)

To inquire about attending this invite-only event, please contact: Mandy Lee, Assistant Professor and Course Coordinator, mandy.lee@tcd.ie

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