

Trinity College Dublin Coláiste na Tríonóide, Baile Átha Cliath The University of Dublin

Faculty of Health Sciences Research Day 17 September 2015, TBSI, Pearse Street

Research Opportunities with the Institute of Population Health (IPH)

Joe Barry Professor of Population Health Medicine Director of IPH **Background to Institute of Population Health (IPH)**

First mooted 2007 Population health approach Community focus primary care Shift in balance from hospital to and prevention Approved by College in May 2015

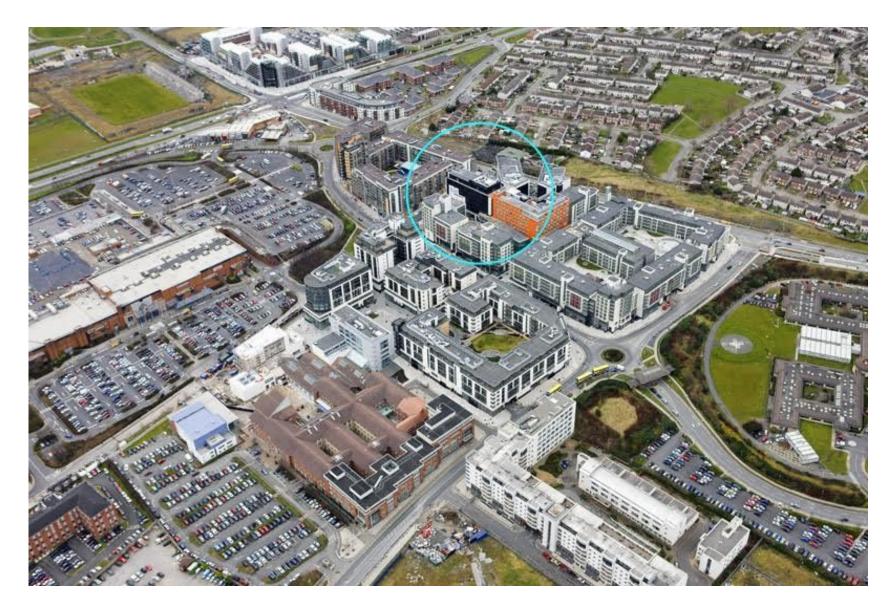


Steering Group Scientific Advisory Groups Consultative Council Teaching/Training, Research, Advocacy

7/8 School of Medicine, 1/8 School of Nursing and Midwifery

2,500 metres² over 3 floors

Location



Russell Building Tallaght Cross



Academic Primary Care Centre

Seven floors of teaching and community services

- 3 floors IPH
- 3 Floors Services
 - 5 GP practices
 - 4 Primary Care teams
- TLC out of hours service (Tallaght, Lucan, Clondalkin)
- Commercial

Next Steps

Fit-out ongoing

Official opening May 2016

Ongoing School of Medicine and School of Nursing and Midwifery collaboration and planning

Additional planning with HSE

Priority setting

Grant writing

Development of joint teaching and training

Research streams (so far)

Child health Health of older people Neuroscience Cancer Inequalities/Poverty **Environmental health**

Health services research

Tomorrow's Care Tallaght – Our Vision

Our goal is to transform the healthcare experience of our patients by building a truly patient-centred practice, placing a strong emphasis on maintaining optimal health, where each patient can access the appropriate level of care for their needs.

All our processes will be designed to support the key dynamic for health, the therapeutic relationship between patient and healthcare professional.

We will be responsive to individual patients and the community in which we work.

We will adopt international best practice in primary care.

We will leverage the latest advances in healthcare technology. We will analyse our interventions and innovations and share this knowledge in order that our experience may inform healthcare delivery more widely.

Patient safety will be a priority in diagnosis and prescribing.

We will embrace transparency, our annual reports will be available to all.

We will play a full part in undergraduate and postgraduate education and in multidisciplinary research.

Stakeholders

Patients

GPs

Talacare

HSE

DOH

HSE Primary Care Teams

Trinity College Dublin/IPH

TCD HSE GP Training

Euromedic

Tallaght Hospital

Care characteristics

Yesterday's Care

Our patients are those who make appointments to see us

Patients' chief complaints or reasons for visit determines care

Care is determined by today's problem and time available today

Care varies by scheduled time and memory or skill of the doctor

Patients are responsible for coordinating their own care

High quality care, dependent on clinical training alone

Acute care is delivered in the next available appointment and walk-ins

It's up to the patient to tell us what happened to them

Clinic operations centre on meeting the doctor's needs

Tomorrow's Care

Our patients are those who are in our panel

We systematically assess all our patients' health needs to plan care

Care is determined by a proactive plan to meet patient needs without visits

Care is standardised according to evidence-based guidelines

A prepared team of professionals coordinates all patients' care

We measure our quality and make rapid changes to improve it

Acute care is delivered by open access and non-visit contacts

We track tests and consultations, and follow up after ED and hospital

A multidisciplinary team works at the top of our licenses to serve patients

Clinical innovation

Whole-practice approach to designing patient services

Use of local data sets for service development (HANA),
Deprivation Indices

Data analysis supporting services and decision-making

Pro-active approach to Chronic Disease Management & reducing unplanned hospital admissions through

- Dedicated Chronic Disease clinics
- Data identifies patients at high risk for unplanned admission
- Joint GP/PCT/Hospital care plans

Addition of Pharmacists to the practice team

Improved access for patients using video, email consulting

Hospital specialists consulting in the community setting

Patients assigned IHIs pilot (Individual Health Identifiers)



Safety

Open disclosure policy

Practice-based Clinical Pharmacists

- Direct Liaison with hospital and community pharmacists
- Managing polypharmacy and 'deprescribing'

Comprehensive electronic health record and disease coding

Disease registers with follow up and recall systems

Electronically incorporated laboratory, radiology and discharge summaries



Access for our patients

Cover - GMS, Insurance cover innovation

Access – Walk-in (nurse-triage and ANP management as well as GP), booked appointments with GP, Nurse, Pharmacist, email or video consulting. Booked appointments for multi-disciplinary chronic disease management. Access to Physiotherapy, Occupational Therapy, Dietitian, Speech and Language Therapy, Counselling, Social Work as required

Out of hours cover – TLC DOC

Specialists – visiting specialists with regular practice-based clinics



Our patients

Personalised care plans – true collaboration between healthcare providers and patients

Community focus – more interventions in the community (including specialist review and investigation)

Safety is a priority– focus on less unplanned hospital admissions, also improved communication in area of medications between primary and secondary care



Requirements

Portal website providing online accessibility to all services

Dedicated Chronic Disease sessions

Clinical practice Pharmacist

Data analyst

IT infrastructure - EHR, Communications, Diagnostics, Data Analysis