

Update from the Trinity Centre for People with Intellectual Disabilities

School of Education, Trinity College Dublin

July 2019



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Dear Partners,

I hope that you have all been enjoying your Summer so far!

Thank you as always for your support over the past year which has allowed us to continue to develop opportunities for our students and graduates. The first 6 graduates from our Certificate in Arts, Science and Inclusive Applied Practice have now completed over a year of graduate internships, some with the same company and others who have moved during that time to other internships. Our current graduating class have also just started their graduate internships and are getting on very well already.

We aim to have our online mentor training programme available for all of you later this year, so I will keep you posted on that.

We have welcomed some new business partners since February. Our network is expanding all the time which is allowing us to offer even more career choices for our graduates. We are really looking forward to working with all of our new partners over the coming years.

Here are just a few of our highlights over the past few months here in the TCPID.

With warmest thanks as always for your support,

Mace Deith

TCPID Pathways Coordinator

Email: devittma@tcd.ie

Tel: 01 8963885

Please follow all our latest news on our website at www.tcd.ie/tcpid as well as on Facebook @IDTCD and Instagram inclusiontcd and on our LinkedIn page.



Donation from the Trinity Student Managed Fund



Ronan Smith, Marie-Louise O'Callaghan and Jack Collins from the Trinity Student Managed Fund with Professor Andrew Burke, Dean of the Trinity Business School

The Trinity Student Managed Fund (Trinity SMF) was founded in November 2010 and currently has a membership base of over 900 students. The Trinity SMF set a precedent in Europe as the first student managed fund established in the region. The primary goal of the Fund is to create an unparalleled and self-sustaining resource for the educational development of Trinity undergraduates within a professional governance structure, bestowing upon them experience in equity analysis, investing and risk management. Operating a real-life financial portfolio under the guidance of industry experts, the Trinity SMF is a non-remunerated organisation managed by students, with an additional mandate to invest in the wider community through donating a proportion of profits.

For the first time in 2019, the Trinity Student Managed Fund donated a portion of it's profits to the Trinity Centre for People with Intellectual Disabilities. We were incredibly honoured to receive this generous donation and we look forward to working with the team in the Trinity SMF over the coming years.

Present at the cheque handover along with representatives from the Trinity Student Managed Fund and the TCPID were, The Provost of Trinity College Dublin, Dr. Patrick Prendergast, Head of the School of Education, Professor Damian Murchan, Director of the TCPID, Professor Michael Shevlin, TCPID Ambassador Hugo MacNeill and the Dean of the Trinity Business School, Professor Andrew Burke.



Provost of Trinity College Dublin, Dr.Patrick Prendergast, Professor Andrew Burke, Marie Devitt, Ronan Smith, Jack Collins, Marie-Louise O'Callaghan, Professor Michael Shevlin, Professor Damian Murchan, Hugo MacNeill and Barbara Ringwood



Summer Workshops with Business Partners

We were thrilled this year to have so many offers of workshops from our TCPID Business Partners for May 2019. The schedule was so packed that we had one workshop every single day in May and on certain days we even had two in the one day! This is an incredible demonstration of the support offered by all our partners. Workshops were held for both our 1st and 2nd year students. Some of the workshops this year included:

A&L Goodbody

A look at all the legal supports that are needed when setting up a new company and a practical workshop on how to negotiate contracts. Thank you to Ross Moore and Sinéad Smith for all their effort in setting everything up and to Sneha Khetia and Declan Cunningham for working with our negotiating teams on the day!



TCPID students and staff with Sneha Khetia, Declan Cunningham and Ross Moore of A&L Goodbody

PayPal

A description of what it is like to work in PayPal and a tour of the fabulous PayPal Dublin office. Thank you to Emer Higgins and Annette Hickey for putting together a wonderful day and making the students feel so welcome.



TCPID students and staff with Emer Higgins of PayPal



TCPID students and staff with Annette Hickey of PayPal and TCPID graduate and PayPal employee Chloe MacMullan



EY

A fabulous series of 4 workshops focused on preparing for graduate internships, employment contracts, earning a salary, budgeting and managing money.

A huge thank you to Colin Farquharson, Brenda Kealy, Ellen Quinn and Alannah McMahon for giving up their time every week to work with us. We all really looked forward to being in EY every Tuesday morning.

The 4 weeks absolutely flew by and the students learnt so much. It was wonderful to have EY TAS Partner, Marcus Purcell present the final certificates to all the students on the last day.



Marcus Purcell, EY presenting Stephen Ryan with his certificate



Marcus Purcell, EY presenting Luke Campion with his certificate



TCPID students and staff with Marcus Purcell, Brenda Kealy, Colin Farquharson and Ellen Quinn of EY



Our 4 TCPID graduates, all now working in EY: Luke Campion, Mark Hogan, Margaret Turley and Stephen Ryan



Avolon

Thanks to John Higgins and Shauna Burke, our 1st year students were given a rare treat of visiting Dublin Aerospace as guests of Avolon. We got to see behind the scenes in the Dublin aircraft maintenance facility and even got to pretend to be pilots for a few minutes!



TCPID staff and students with Shauna Burke and John Higgins of Avolon





Pilots for a Day!

Pilots for a Day!



Pilots for a Day!



Fidelity Investments

Thank you to Linda Devenney and a full team of Fidelity volunteers who worked with our 1st year students to help develop their IT Skills. The day in Fidelity also included a visit to the Virtual Reality Lab which was a huge highlight for the students!



TCPID students with their completed IT Skills workshop posters



TCPID student Kai Tiernan in the Virtual Reality Lab

Cpl Resources

The wonderful Siobhán Kelly in Cpl Resources once again provided two careers workshops for our $\mathbf{1}^{\text{st}}$ year and $\mathbf{2}^{\text{nd}}$ year students. Siobhán and all the Cpl team have been huge supporters of the TCPID and have helped our students to develop their career confidence.



TCPID students and staff with Siobhán Kelly and Sharon Vize of Cpl Resources



GE Capital Aviation Services

There are not enough words to thank Rebecca Connolly in GECAS for everything that she has done for the TCPID. Rebecca was the first person to suggest the idea of having summer workshops for the students in 2017. So much thought and preparation has gone into the Administration Skills workshops over the past few years. Thank you to Rebecca and all the team for all the learning and all the laughter!



TCPID students and staff with Rebecca Connolly and Michael Deeny of GECAS



Hard at work in GECAS!



Hard at work in GECAS!

GE Capital Aviation Services

An annual highlight for the TCPID is the 2nd year student visit to the GECAS Shannon / Lufthansa Technik aircraft maintenance facility. An early start on the train to Shannon, followed by a fantastic tour of the Lufthansa Technik facility with Paul Murray and lunch with the GECAS Shannon team. Thank you again to Rebecca Connolly and Michael Deeny for making all this happen. We already can't wait for Shannon in 2020!



TCPID staff and students with Paul Murray of Lufthansa Technik



TCPID students and staff with Rebecca Connolly and Michael Deeny of GECAS



Intel

We were thrilled to have the opportunity to visit the beautiful Intel Leixlip campus and get a real feel for what it is like to work there. The visit to Intel included a hilarious 'clean suits' challenge – so many layers to put on!!! It also included a session in the virtual and augmented reality lab where the students got to take part in some virtual training.

A massive thank you to Rory Gahan, Joe Bolger, Carmel McLoughlin and the Intel team for a fantastic day, but a very special thanks goes to Ann-Marie Brooks for making this all happen!



Clean suits at Intel!

Virtual reality!



Joe Bolger, Rory Gahan and Ann-Marie Brooks of Intel with TCPID staff and students



Permanent TSB

Thank you to Mary McCluskey and Fiona Taylor from Permanent TSB for organising a behind the scenes visit to the PTSB Grafton street branch. We were made to feel like true VIPs by Rob Murphy and all the Grafton street team who very kindly allowed us exclusive access to the branch before the official opening hours.



TCPID student Stephen Ryan in PTSB



TCPID student Luke Campion in PTSB



TCPID staff and students with Rob Murphy of Permanent TSB

UDG Healthcare

We travelled to UDG Healthcare in Citywest for a fantastic workshop organised by Walter Tyrrell, Paula Crean and Louise Tallon. Thank you for putting together such a wonderful day and thank you also to all the UDG team who allowed themselves to be 'Interviewed' about their job for the purpose of the incredible team presentations.



TCPID students in UDG Healthcare



TCPID students in UDG Healthcare



TCPID staff and students with UDG Healthcare team



SciFest@TCPID 2019

Our third annual **SciFest@TCPID** student exhibition awards took place in the Science Gallery in Trinity College Dublin on May 29th. This was our biggest exhibition to date, with 10 students exhibiting their projects and 12 mentors from Abbott Ireland supporting the work over a period of five weeks. The event was opened by Professor Damian Murchan, Head of the School of Education, Trinity College Dublin.

Abbott Ireland have been a business partner of the TCPID since 2017. Thanks to the support of Daragh Fallon in Abbott Ireland and the SciFest founders Sheila and George Porter, our very first SciFest@TCPID student exhibition took place in May 2017 and was a huge success. This was the first time that students with intellectual disabilities had taken part in the SciFest programme.

Since the first exhibition in 2017, Abbott Ireland have provided a volunteer mentor to work with each student and the entire process has been tirelessly coordinated by Ciara Hayes who has gone out of her way to ensure that the students have everything that they could possibly need in order to complete their projects.

In addition to the ongoing support from Daragh Fallon and Sinead Hickey, Abbott Ireland provided a team of mentors to work with our students on their science projects over a five week period. The Abbott team of mentors, coordinated by Ciara Hayes included, Agnieszka Kostrzewa, Alicia Lokko, Tine Raymakers, Riki Peijen, Theo Kearns, Aisling McGlone, Dariusz Krakowiak, Danute Zilbere, Katie Holian, Ben Ryder, Rosemary Clarke and Kate McBride. We were also lucky enough to have the help of Dave McPhillips of The Coronas who joined the team to assist with one of the music projects.

The mentors worked with our students every week. One of the weeks we were invited to the Abbott Cherrywood offices and had a fantastic day of project work there – lots of paint, glue, coloured paper, glitter but especially lots of laughter!



TCPID student Heather Marshall and her Abbott mentor Kate McBride



Abbott mentor Theo Kearns with TCPID student Dale Blount





Students & mentors in Abbott Cherrywood SciFest project work in the TCPID



Students & mentors in Abbott Cherrywood

The SciFest@TCPID 2019 exhibitors and project titles were as follows:

Barry Olwill	Sound Project
Dale Blount	Keep a Chive Alive
Benóg Brady Bates	Sound to Light
Liam Cummins	Ben and Liam's SciFest United
Kai Tiernan	Turn up the Bass
Julie O Brien	Super Trooper
Heather Marshall	Heather's Hair
Sadbh Feehan	The Future in 2030
Sinead Sharkey O'Keeffe	Science of Light and Colours
Aoife Cleary	Pop Rock

We were thrilled to see that one of the photos of the event made it into the Irish Times Photos of the Day!



The Irish Times Photos of the Day May 29th 2019 featuring Dale Blount, Julie O'Brien and Heather Marshall



Some quotes for the participating students give an idea of how much they enjoyed working on their projects with their wonderful mentors from Abbott Ireland:

Julie O'Brien

Project Title: Super Trooper

"I really enjoyed doing my project because music is my favourite hobby. Alicia was a great help to me searching for photos and then helping me print them off. She is such a nice girl and I really enjoyed working with her."



TCPID student Julie O'Brien presenting her project 'Super Trooper'

Sadbh Feehan - TCPID Student

Project title: The Future in 2030

"The reason why I chose this particular project is that I was always curious to see what the world would be like in the future. I was interested to see what the world would be like in 2030.

I had great fun working on my project with my mentor Aisling during this past 5 weeks. It was also really cool getting to go to the Abbott offices."



TCPID student Sadbh Feehan presenting her project 'The Future in 2030'



<u>Liam Cummins – TCPID Student</u>

Project Title: ben and Liam's SciFest United

"My SciFect project is on soccer to find out what is the best distance needed on a soccer pitch to score a goal. I picked this project because soccer is one of my favourite sports. My mentor from Abbott Ireland is Ben and it was great fun to work with him. We went to an outdoor football pitch in Trinity and Ben took photographs of me taking shots at him in goal."



Ben Ryder, Abbott Ireland with TCPID student Liam Cummins

Kai Tiernan – TCPID student

Project Title: Turn up the Bass

Music is my life and my best friend. It always keeps me company. I really enjoyed doing a SciFest project with my mentors Rosemary and Tine. I'm really grateful and thankful that we got help from Dave too. At the start, the SciFest project work was quite hard but it got easy then.



Dave McPhillips of The Coronas with TCPID student Kai Tiernan



Sinead Sharkey-O'Keeffe - TCPID student

Project Title: Science of Light and Colours

"I like work with my mentors from Abbott Ireland. I really enjoyed work and meeting up with new people and doing the work shop. We were talking about art and colour and I liked mixing paint and bubbles. I liked working with the mentors who helped us in the work place."



TCPID student Sinead Sharkey-O'Keeffe with Rosemary Clarke, Abbott Ireland



Ciara Hayes, Abbott Ireland with the TCPID students before the start of the exhibition



The SciFest@TCPID 2019 team



The students were all presented with '*Science Excellence*' awards by SciFest and Abbott Ireland.

We are incredibly proud of the work that has been completed this year by all the students. They all came up with fantastic ideas and developed these ideas through research and scientific investigation. The end result was 10 wonderful projects which showcased the students hard work to all those lucky enough to be at the SciFest exhibition.

We are already looking forward to SciFest@TCPID 2020!!



TCPID Student Barry Olwill with one of his Abbott Ireland mentors Riki Peijen



Ciara Hayes, Abbott Ireland, TCPID student Benóg Brady Bates and Sheila Porter, SciFest



TCPID student Kai Tiernan with his SciFest certificate





TCPID student Heather Marshall presenting her project 'Heather's Hair'



TCPID student Aoife Cleary presenting her project 'Pop Rock'



TCPID student Barry Olwill presenting his project 'Sound Project'



TCPID Graduate Internships

We have had a wonderful number of TCPID Graduate Internships over the past few months.

Eavan Daly is the second graduate to have been offered a graduate internship in Avolon. Eavan has been working with Avolon since March 2019.

"I am really enjoying it there. They are very nice to me, always chatting and including me. I got business cards too, isn't that cool. I give them to the people I meet, that's called networking you know. I love the team meetings. I get my turn to tell what work I am doing. Everyone listens. I love that." Eavan Daly, TCPID Graduate currently working in Avolon



Paula Conradie will also be the second graduate to have an internship in PayPal. Paula will be starting her internship in PayPal in their Dundalk office later this Summer.



Kristina Tully has been working as part of a graduate internship in Janssen Sciences Ireland since March 2019.

"When I first started in Jansen, the team were really welcoming, warm, friendly. They are by far the best team I have ever worked with! I love my job in Janssen and when I'm working, what I find is time flies when your working hard and you've gotta take care of business and someone has to keep the show on the road which is what I do when I'm in Jansen working every day and I love my job in Janssen." Kristina Tully, TCPID Graduate currently working in Janssen



Kieran Bidduph has recently started an internship with KPMG.

I am really enjoying my internship with KPMG. My work buddies are very nice and friendly and we sometimes have a nice chat. We get coffee breaks so I can have a hot chocolate with them when we take breaks from work. The work is very interesting." TCPID Graduate Kieran Biddulph, currently working in KPMG





Our 2018 graduating class have continued in internships since they finished their course in Trinity in June 2018:

Niamh Biddulph is currently working with Bank of Ireland. Before that, Niamh completed a very successful internship with A&L Goodbody.



A&L Goodbody

Dairine O'Rourke is continuing her internship with Fidelity Investments where she has been since June 2018.



Marian O'Rourke has been working with Cpl Resources since October 2018. Prior to that, Marian completed a 3 month internship with the National Treasury Management Agency (NTMA).



Hugh O'Callaghan recently completed an internship with An Post and is due to start a new course in Sport and Recreational Management in September 2019. Read Hugh's article about his internship, along with an interview with An Post CEO David McRedmond on page 23.



Mark Hogan successfully completed a one year graduate internship in EY and was offered a permanent contract in June 2019. Read more about Mark's permanent contract on page 27.



Shane McGilton recently is continuing his internship with Arthur Cox where he has been since June 2018. In addition to Arthur Cox, Shane had also worked for one year with SMBC Aviation Capital. The contract with SMBC recently came to an end, however he is due to start a new graduate internship later this month with Chartered Accountants Ireland.



TCPID Graduate Shane McGilton marking the end of his graduate internship in SMBC Aviation Capital









Some of our 2019 graduating class have recently started internships with TCPID Business Partners, while others are travelling or preparing to start other courses at the end of the Summer:

Hannah Phillips is completing an internship in McCann Fitzgerald.

"Work is going well. I just got my very first paycheck, via online, and it feels amazing to see my hard work being recognised. I'm very happy so far. I'm enjoying every day I'm working here." Hannah Phillips, TCPID Graduate currently working in McCann Fitzgerald



TCPID graduate Hannah Phillips

Joanne Weller has started an internship in Intel in their Leixlip campus.

"I am learning to do fun things mostly in Excel since I did have difficulty with it but the more practice I get the more use to it. I always have a huge smile on my face every morning and just enjoying it. I truly love working here and I am truly enjoying every minute of it." Joanne Weller, TCPID Graduate currently working in Intel



TCPID Graduate Joanne Weller



Stephen Ryan – has started an internship in EY

"I am really enjoying my summer internship in EY. There is a great atmosphere of people and I am in a great team. Everyone is willing to help each other if you get stuck. We all go out for walks at lunchtime which is great because we socialise and get to know each other better and about 9 of us go to lunch at the same time and get a table in the canteen. I enjoy coming into work because of all these wonderful people." Stephen Ryan, TCPID Graduate currently working in EY



Niamh Parsons, EY with TCPID Graduate Stephen Ryan



Aidan Walsh, EY with TCPID Graduate Stephen Ryan

Luke Campion – has also recently started an internship in EY

"I am very much enjoying my internship here at EY. My role is the New Joiner Coordinator, where I get to work with many members of the Talent team. Alannah is my buddy. We get on great and have lots of fun!" Luke Campion, TCPID Graduate currently working in EY



TCPID Graduate Luke Campion with Alannah McMahon, EY



TCPID Graduates Luke Campion and Stephen Ryan



Jessica Lawlor recently started an internship in CRH.

My internship here in CRH is going really well so far. The people here are really nice and very helpful. My mentor Sandra is extremely helpful in showing me how the company works and where everything is and with showing me how to do and complete the tasks. I am really enjoying working here so far. Jessica Lawlor, TCPID Graduate currently working in CRH





TCPID Graduate Jessica Lawlor

TCPID Graduate Jessica Lawlor

Thank you so much to all the teams and in particular to the wonderful mentors in each company who have made these internships a huge success!

We are looking forward to further successful internships with our partners over the coming months in addition to planning for our 2020 student work placements.



My Graduate Internship in An Post By Hugh O'Callaghan

My name is Hugh O'Callaghan and I have completed the Certificate in Arts, Science and Inclusive Applied Practice in Trinity College Dublin. I have been on a paid internship in An Post since the 19th of March. I have been working in the HR department in the GPO.



An Post team, Karen Masterson, Stephan Doyle, Hugh O'Callaghan Caroline Fox and Carl Doyle

My role and experience in An Post

While I was working in An Post, some of my duties included:

- I printed new ID cards from the An Post system and I put the old ID cards in a confidential waste bin. I made 50 lanyards for the security desk for visitors to wear during their visit.
- I organized personal files for the Data Protection office and delivered them myself.
- I worked in the customer service area for one day which involved listening to queries by using a headset.
- I worked in the post room one day and helped deliver post around the GPO building.
- I worked in health and safety which is divided into two areas one Health and one Safety. I worked in the safety area. I supported safety by organizing safety signs.
- An Post has a Job Shadow Day each year. I supported this years'
 Job Shadow Day by visiting areas around the GPO.
- When I visited the High Court it was very interesting to see judges and barristers ready to attend the court room. (It was a maze trying to find the way out again



My favourite part of working in An Post was getting to know people and making new friends. I enjoyed going to the customer service area to listen in on calls with a headset.

The hardest part of my role I found was filing. There were so many personal files in the HR area and was a challenge to find individual papers to file.

I supported wrapping the valedictory letters to be sent to employees retiring. I never liked to wrap as I was not good at it but as it was part of my role in An Post I knew that I had to give it my best and now I am better at wrapping.

I sincerely enjoyed my time working in An Post and am sad to leave but I will keep in touch with my team.

I brought two cakes into the office on my last day for all the team. And spoke about my experience and thanked everyone for their support.



My interview with David McRedmond, Chief Executive An Post

One day during my graduate internship I met with David Mc Redmond who is the Chief Executive. David welcomed me the An Post team. Before I left An Post, I did an interview with him which you can read here:

Interview

Interviewer: Hugh O'Callaghan

Interviewee: David Mc Redmond Chief Executive of An Post

Date: 03/07/2019

1. Can you tell me about your career before joining An Post?

Yes, I started off working in a book store called Waterstones. I worked alongside the owner of the store and helped build into one of the best book shops in Europe. I also worked in WH Smiths.

I returned to Ireland to work with Eircom, which lasted for seven years.

I worked at TV3 for nine years as Chief Executive.

I then took a year break and joined An Post.

2. What inspired you to work in An Post?

Three things that inspired me

- . Brand (Everyone loves An Post)
- . Scale (Big Company in Irish terms)
- . Difficulty (An Post was in trouble and I felt that I had the skills to help)



3. What has been your biggest achievement during your time in An Post so far?

One achievement was getting An Post back to health

I am most proud of changing my team around from all male to 50% female.

4. What is your most favourite part of your role in An Post?

Talking about An Post, the people and how great the company is.

5. Have you ever visited the GPO Witness History Visitor Centre?

Yes, quite a lot. I have lunch twice a week at the centre and I also enjoy taking visitors around the museum.

6. If you could have any superpower in the world, what would it be and why?

I would like to be able to breathe under water as I enjoy swimming. I swim in the Irish sea every Saturday morning. I would like to be able to hold my breath for a long time so that I don't drown!

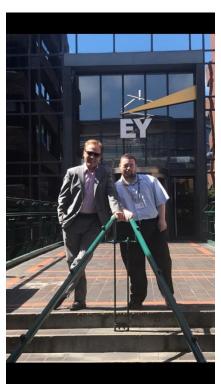


David McRedmond, Chief Executive of An Post with TCPID Graduate Hugh O'Callaghan



TCPID Graduate Mark Hogan: Permanent contract in EY

Since our last Business Partners update, another of our graduates, Mark Hogan has been offered a permanent contract working with **EY**. Mark completed his 2018 student work placement in EY in the EY Global Trade team. He made such a great impression during this time there that he was invited back in June 2018 to complete a Summer internship within the same team. This led to an extension of his contract and most recently to a permanent role.



Neil Byrne, Tax Partner EY with Mark Hogan, TCPID graduate & EY employee

Below is an interview with Mark and with come of his EY colleagues about his role in EY and the impact that it has had on all involved.

Mark Hogan

Tell us a little bit about yourself and about why you decided to come to Trinity College Dublin to complete the Certificate in Arts, Science and Inclusive Applied Practice (ASIAP)?

My Name is Mark Hogan and I have a disability called Down Syndrome. I am from Donaghmede in Dublin Ireland. I gradated from the Certificate in Arts, Science and Inclusive Applied Practice at TCPID in January 2019. It was a 2 year course and I undertook a lot of modules in both the first and second year.

I found out about the course from my BFF, who recommended this course to me and my mum Ann. BFF stands for Best Friend Forever. My BFF is John Corcoran and the reason why he is my BFF is because I know John for a long time (and his mum Yvonne too, who is also an important person to me). My cousins Karen, Ross and John, who attended Trinity College in their time, were not part my course.

I was the first person to get into Trinity College on my Dad's side of the family.

What did you enjoy most about the ASIAP course?

I actually enjoyed the most when I did my SciFest project about 'Guinness is good for you'. I found out during the research of my project that there are 5 teaspoons of hidden sugar and there is 4.2% of alcohol in Guinness. I found out they have water, as well. I did this project to see if my results are correct about Guinness being good for you and I was



right about the Guinness has the lowest sugar and is way better than any other alcohol beers. The reason why I like this project is because now everybody should know about what is the healthiest alcohol drink of all time.

I also really enjoyed the Human Rights and Disability Rights modules. Also, I strongly agree with how people with intellectual disability really feel and how they are being treated in the world and I learned that in Trinity College. That's what I really enjoyed most in Trinity College.

What did you find difficult?

When I was doing my assessment in Entrepreneurship class we were talking about different types of jobs. Mine was on counselling and I had to explain what I know about counselling. I found this hard and challenging and difficult.

My other assessment was on Language and Society. From the first year when I came to Trinity College I almost forgot to complete my reflection on Language and Society class which I had to catch up on. I did really well in my Irish sign language, but I found some Irish sign language a little bit challenging and difficult. I thought these were challenging, but I put in the work and succeeded.

Tell us about your role in EY?

EY stands for Ernst & Young. I just got a permanent contract in April of 2019 and my role now in EY is Staff/Assistant. I used to be an intern in EY. I work with the Global Trade team alongside my fellow colleagues.

What do you enjoy the most about working in EY?

Actually I like working very hard in EY. They keep me busy all the time I also enjoyed going to London with the EY Dublin Colleagues from different departments. The London trip was for EY's 'Better Begins With You' awards night. My godfather Jason and I went to the awards night with work colleagues to stay overnight in London. We saw the BBC studio in London, and most importantly we all had fun. The think I like most at EY are the social events nights out with the team when we do different types of actives when we go out.

What new skills have you learnt during your time in EY?

I learnt about ETC E-Cube which I am in charge of. As part of the E-Cube I do up the spread sheet and data prep also tableau for the E-Cube report which is a measurement of how people feel about their week in work and we do this week by week. We have 4 colours and they are Grey (annual leave), Red (no progress no stretch made), Yellow (progress and no stretch made), Green (progress and stretch). E-Cube shows how each colleague's week is progressing and how they feel about their work week. I go around or email or ping them on skype and see what their colour is each week. I do this weekly on Thursdays.

Also I learnt about Google Alert and Tariffs, also Brexit. I even learnt about how to do up an innovation box for the Business challenge which I undertook along with my fellow interns, and we got through to the final in my first year at EY. I learnt from my mentor about how to organise important paperwork. I also learnt about EY Biogs, and helped to build organisation charts and email distribution lists which I did using my computer.



How did you feel when you were told that you had been made permanent in EY?

I really felt happy and proud also excited when I heard the good news. Since I was a kid I really want to work in an office and my dream came true and I am happy to be in EY. I told my mum and my sister also my dad even my nephew and my godson but mostly I told my nanny O'Callaghan and she was very happy for that I got into EY.

What are your goals for the future?

My goals in future in EY would be traveling around the world for business with EY and to become a partner or director or manager. I would like to do presentations and speak up in public on different ways to build a better working world. I wish to talk to all partners in EY and even EY CEO about what work young people can work do in EY, because we have to be equal and show respect to people, both those who have a disability and those who don't. That's my goal.

For myself, my main goals would actually be traveling around the world for business and to be partner in EY. And all thanks to Trinity College for getting me this job in Ernst & Young. That's all I ever wanted now my dream job has come true.

Mark's EY Colleagues

Neil Byrne / Paula Pegman / Ciarán Behan

How has Mark settled in to his role in EY since he started with you?

Paula Pegman: Since starting with us, Mark has settled in very well to his role in EY. He has developed his skills both in terms of his work acumen and interpersonal interactions. Daily he communicates with colleagues, assisting with meeting room bookings, calendar invites, printing, scanning, filing and software blending.

Mark attends and inputs into weekly team meetings. He is also in charge of running our e-cube project — which entails him gathering information on a weekly basis from each team member as to how their working week is progressing, compiling this information and inputting the data onto a spreadsheet to create a report. He then heads up a weekly team meeting in relation to this project to relay and discuss report findings. Mark has had a very positive impact within our group and with other EY colleagues. He adds real value to our team and is a trusted and popular member of staff.

Ciarán Behan: It can be intimidating joining a fast-paced team like ours, and while Mark was initially shy, he has settled in really well, thanks to his determination and hard work. His role has grown, and he now works on a number of important activities, including employee engagement reporting as well as a number of administrative projects, such as managing updates to distribution lists, organisational charts, and biographies.



Has he changed or developed additional skills during the time that he has been in EY?

Neil Byrne: For me, it's improved confidence, social skills and interaction (especially with others outside the team) as well as more focus.

Ciarán Behan: Hands-down, the biggest difference I see is in Mark's confidence, both interpersonally and professionally. Mark is now happy to strike up a conversation with a stranger in the building, something he wasn't comfortable with when he joined us, and has built his own network of coffee-buddies outside of our team. Professionally, Mark has become much more confident managing his own work and at taking on new tasks, which is fantastic to see.

How has Mark had an impact on your team and on EY in general?

Neil Byrne: Incredible impact. Mark has truly become an integral member of the team and works hard to engage with everyone. His upbeat personality has an uplifting effect on everyone and knowing the challenges he has had to overcome makes others less concerned with petty and unimportant issues and more focussed on what is important. It's actually hard to imagine the team without him at this stage.

Why did you decide to offer Mark a permanent role?

Neil Byrne: Overall, we felt that he had worked very hard to improve and deserve it. He was originally scheduled to be made permanent six months before but we felt he had felt entitled to it, and was slipping a bit in terms of his focus and how he was working. While he was disappointed at the time that we extended his probation, it was the right thing to do as he worked hard in that extra six months, became more focussed and would do what was required.







TCPID Summer School

We held second annual **TCPID Summer School** on June 11th, 12th and 13th. We welcomed a fantastic group of students to spend some time with us in Trinity College and experience what it is like being a Trinity College student.

A huge thank you to our colleagues from across Trinity College for joining us in welcoming our Summer School students over the three days.

Particular thanks as always go to our **School of Education** colleagues, our **Trinity College Sports Centre** colleagues, our **Trinity College Library** colleagues as well as our teaching team who put on 'taster' classes for the students.



We are already looking forward to the June 2020 Summer School!



TCPID Summer School students - June 2019



New Collaborations

We are delighted to announce some exciting collaborations with new TCPID Business Partners / Business Patrons. These partnerships will allow us to create further opportunities for our students and graduates to develop essential workplace skills and knowledge. This will be achieved through work placements, mentoring, training workshops and graduate internship opportunities.

Key Capital

Key Capital are the corporate finance, wealth and investment advisor of choice in Ireland for families and business owners. Highly qualified and experienced people with an uncompromising commitment to doing the best for their clients, has ensured the firms success since its inception seventeen years ago. They invest in people, infrastructure and product development to ensure they continue to deliver excellence for clients, staff and other stakeholders. Key Capital has a global perspective in everything they do. We hope that the collaboration will include student work placements later this year.



FBD Insurance

FBD Insurance is the only indigenous Irish insurance company remaining, which headquartered in Dublin employs under 1,000 people nationwide. The company was established in 1969 as Farmer Business Developments, offering farm and agri-sector insurance. During the 1970s, the group expanded to offer general insurance, life insurance along with corporate insurance. FBD now offers car, home, farm and business insurance. Uniquely, FBD continues to operate a Branch network with almost 85% of business conducted with small businesses and farms which form the backbone of the Irish economy.





Novartis Global Services Center

The Novartis Global Service Center (NGSC), Dublin, was set up in 2013 and is located in a state-of-the-art facility in Ballsbridge. The center, one of five around the world, delivers a broad variety of services to the Novartis divisions and organisations globally. Services offered by the Dublin team include scientific and commercial services, IT, HR Services and Procurement.

NGSC Dublin has a deep talent pool driving innovation, standardisation and world-class service delivery. There are currently more than 500 associates employed at the site with 38 nationalities speaking 29 languages. Almost half of the associates are educated to master's degree level while 17 per cent hold a PhD.

The partnership with Novartis Global Service Centre will provide graduate internship opportunities which will help our graduates to build their skills and confidence as they develop their careers.





Thank you as always to all of our Business Patrons, Business Partners and other collaborators for your continued support





A&L Goodbody











































McCann FitzGerald





Gníomhaireacht Bainistíochta an Chisteáin Náisiúnta National Treasury Management Agency





















